

# Good Samaritan Medical Center

A STEWARD FAMILY HOSPITAL



## Community Benefits Annual Report 2018

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## I. Overview

Good Samaritan Medical Center (GSMC) is an acute-care, 267-bed hospital providing comprehensive inpatient, outpatient, and Level III Trauma emergency services to Brockton and 22 neighboring communities. The hospital offers Centers of Excellence care in orthopedics, oncology, and cardiology; family-centered obstetrics with Level II special care nursery; specialized surgery, advanced diagnostic imaging and substance abuse treatment. Good Samaritan Medical Center is part of Steward Health Care System. Additional information is available at [www.goodsamaritanmedical.org](http://www.goodsamaritanmedical.org).

### *Key Services*

- Level III Trauma Center serving Massachusetts Region V. Emergency department featuring 42 private rooms, six fast track rooms, nine ambulance bays, dedicated imaging suite, EMS room, decontamination room, double trauma bay, and 2-bays for cardiac care.
- Cancer Program accredited with commendation as a community hospital comprehensive cancer program by the Commission on Cancer of the American College of Surgeons. Radiation Oncology Program is accredited by the American Society for Radiation Oncology
- 24/7 Cardiac Catheterization Lab accredited and awarded Mission: Lifeline by the American Heart Association.
- Family-centered obstetrics with Special Care Level II nursery staffed by MassGeneral Newborn Care Neonatologists. High-risk pregnancy specialists are available from Boston Maternal Fetal Medicine.
- 16 bed Senior Behavioral Health unit.
- Substance abuse treatment (NORCAP Lodge) for inpatient and outpatient care.
- Center for Wound Care and Hyperbaric Medicine.
- Advanced diagnostic imaging including 64-slice CT scanner and digital and 3-D mammography.
- Minimally Invasive Robotic surgical procedures featuring the *da Vinci* Robotic Surgical System.

### *Good Samaritan Medical Center – A Hospital of Distinction*

- Leap Frog A Grade Patient Safety
- US News and World Report Best in Treating Heart Failure
- Orthopedic Center of Excellence Gold Seal from The Joint Commission
- Blue Distinction Center® + Blue Cross Blue Shield of MA: Hip & Knee Replacement Care
- Blue Distinction Center® Blue Cross Blue Shield of MA: Maternity Care
- Baby-Friendly® Hospital Designation
- Breast Imaging Center of Excellence from the American College of Radiology
- Outstanding Achievement Award from American College of Surgeons Commission on Cancer

### ***Key Annual Statistics, 2018***

The Good Samaritan Medical Center primary and secondary service area includes Brockton and neighboring communities, including: Abington, Avon, Bridgewater, Canton, East Bridgewater, Easton, Hanson, Holbrook, Norton, Randolph, Raynham, Stoughton and West Bridgewater.

<b>Employees</b>	<b>1,934</b>
<b>Medical Staff</b>	<b>582</b>
<b>Registered Nurses</b>	<b>652</b>
<b>Discharges</b>	<b>17,366</b>
<b>Number of Beds</b>	<b>267</b>
<b>Well-Baby Bassinets</b>	<b>17</b>
<b>Special Care Nursery Bassinets</b>	<b>10</b>
<b>Emergency Room Visits</b>	<b>65,878</b>

## II. Mission and Values



# Mission Statement

**Steward Health Care is committed to providing the highest quality care with compassion and respect.**

We dedicate ourselves to:

- *Delivering affordable health care to all in the communities we serve*
- *Being responsible partners in the communities we serve*
- *Serving as advocates for the poor and underserved in the communities we serve*

## Values

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### Compassion:

Providing care with empathy in such a way that the person experiences acceptance, concern, hopefulness and sensitivity

### Accountability:

Accepting responsibility for continuous performance improvement, embracing change and seeking new opportunities to serve

### Respect:

Honoring the dignity of each person

### Excellence:

Exceeding expectations through teamwork and innovation

### Stewardship:

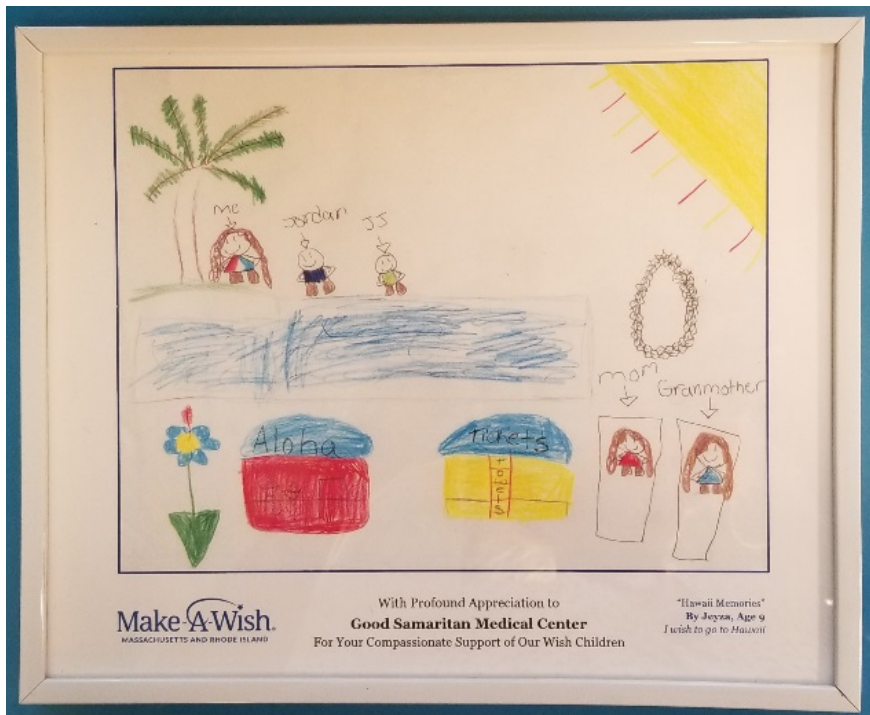
Managing our financial and human resources responsibly in caring for those entrusted to us.



## ***Community Benefits Statement of Purpose:***

Good Samaritan Medical Center, in compliance with The Massachusetts Attorney General’s Guidelines, is committed to our community and government; as such, we put forth our community benefits purpose:

- Improve the overall health status of people in our community,
- Provide accessible, high quality care and services to all those in our community, regardless of their ability to pay,
- Collaborate with staff, providers and community representatives to deliver meaningful programs that address statewide health priorities and local health issues,
- Identify and prioritize unmet needs and select those that can most effectively be addressed with available resources, and
- Contribute to the well-being of our community through outreach efforts including, but not limited to, reducing barriers to accessing health care, preventive health education, screening, wellness programs, and community-building.



*PHOTO: Good Samaritan Medical Center completed an internal fundraising campaign to benefit Make-A-Wish of Massachusetts and Rhode Island. The hospital set a goal to raise \$8,000 – the average cost of one wish – and met that goal through a 50th Anniversary Cup Campaign and donations from the Medical Staff, Steward Medical Group, and Steward Health Care Network. The donation was directed toward the wish of a local child who sent in this drawing of appreciation.*



### III. Internal Oversight and Management of Community Benefits Program

GSMC maintains a Community Benefits Program that is focused on improving the health of all members of the community we serve. Our Community Benefits program accomplishes this by initiating outreach efforts and collaborating with community partners to address the most pressing health needs of area residents.

A Community Benefits Advisory Council comprised of hospital leadership, representatives of local health and human service organizations, and other agencies guide the development and implementation of our community health initiatives.

### IV. Community Overview

Good Samaritan Medical Center is located in Brockton, one of the largest cities in southeastern Massachusetts. The GSMC service area includes Brockton and neighboring communities of Abington, Avon, Bridgewater, Canton, East Bridgewater, Easton, Hanson, Holbrook, Norton, Randolph, Raynham, Stoughton and West Bridgewater.

The majority of patients seen at GSMC are Brockton residents. Brockton is the largest city in Plymouth County with an estimate of 95,672 residents as of July 1, 2017. According to the latest U.S. Census estimates, the population within Plymouth County continues to grow at a rate of 4.1% - only .07% less than the state growth rate estimate of 4.8%. In Brockton the population percent change increased by 2%. Similarly, in adjacent Norfolk County, the population is growing at an even faster rate of 4.4%.<sup>1</sup> Stoughton, Randolph and Canton, located within Norfolk County, also contribute a large number of patients that are cared for at Good Samaritan Medical Center.

Good Samaritan Medical Center is a member of the Greater Brockton Health Alliance (GBHA). This alliance is a Massachusetts Department of Public Health (DPH)-designated Community Health Network Area (CHNA 22) coalition composed of organizations in the public, non-profit, and private sector working together to build healthier communities in Massachusetts through community-based health promotion and education. The mission of the GBHA is to work toward healthier communities by promoting collaboration between GBHA partners, providing support to local health initiatives and prevention programs, and educating and increasing awareness of local identified health issues throughout the region. Similarly, through its community benefits program, GSMC strives to have a positive impact on public health issues identified in our service area. To accomplish this task, GSMC actively collaborates with various community partners to provide the best care and support possible to all, particularly for those most vulnerable to health inequities.

As noted in our *2015 Population Health Improvement Report (PHIR)*, when working to improve the health outcome of a community and population, it is important to understand what is happening within that community and what types of health issues are present. Information from the *Population Health Improvement Report (PHIR)* guided the development of population health improvement strategies.<sup>2</sup>

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<sup>1</sup> U.S. Census Bureau (<http://www.census.gov/>)

<sup>2</sup> Good Samaritan Medical Center- Steward Family Hospital ([goodsamaritanmedical.org/about-us/community-health-outreach](https://goodsamaritanmedical.org/about-us/community-health-outreach))

## V. Community Needs Assessment

Good Samaritan Medical Center completed a *Population Health Improvement Report (PHIR)* in 2015. The purpose of developing this report was to use thorough data analysis to identify the major health priorities within the hospital's service area. Equipped with the results of the PHIR, including feedback from a diverse group of community residents, GSMC has focused on enhancing access to care, improving patient experience, impacting population health, and reducing per capita health care costs.

Given the diversity of the populations within some of the largest cities and towns in the GSMC service area, a focus on culturally and linguistically appropriate services remains of the utmost importance. These populations, which at times lack access to comprehensive health care, benefit from services designed to increase enrollment in public health insurance programs.

Other familiar themes emerged from the PHIR. **Chronic Disease**, including **Cancer, Heart Disease, Diabetes, and Obesity**, continue to require ongoing education on prevention and self-management. Much of the hospital's primary service area reported rates of mortality due to these Chronic Diseases that are above the state benchmark.

Behavioral health disorders (mental, emotional and addictions) account for nearly one-third of the overall disease burden in the United States, eclipsing all other single health conditions, according to one report. The lifetime prevalence of any behavioral health disorder in the United States is approximately 50%, nearly double that of other industrialized and developing nations. While no comprehensive survey of global mental health is available, data from the World Mental Health Survey of 17 nations indicate that the United States has the highest prevalence of mental illnesses in the world and ranks second in the category of substance use. Behavioral health disorders are also likely to co-occur with other chronic physical illnesses.

In examining hospital services data for substance abuse, it was apparent that more urbanized communities within our service area have greater need of support services. Several of these cities have alcohol and other drug-related hospitalizations well above the state rate. These are underserved areas that our community benefits program works to address.

Additionally, the community served by Good Samaritan Medical Center is plagued by high rates of poverty, homelessness, and crime – all of which create barriers to quality health care due to transient populations, lack of education, and insufficient basic needs, including food insecurity and transportation.

Good Samaritan Medical Center has focused efforts toward individuals and families who are most vulnerable due to unemployment, poverty, substance abuse, mental health illness, chronic disease, and issues related to accessing primary health care or health insurance for manageable conditions. Our data indicate that race and ethnicity play a role in disease susceptibility.



## VI. Community Benefit Programs

Good Samaritan Medical Center is proud to be able to report key community benefits accomplishments in 2018. Through the guidance and support of our community benefits advisory council and our various community partners, GSMC identified five priorities where our community efforts would be targeted. Within each priority specific goals were set for both short-term and long-term implementation. This report will highlight our targeted goals as well as additional opportunities that fell within the scope of each priority.

### Priority 1 – Promote Chronic Disease Management

- Increase chronic disease awareness and self-management with focus on cancer, heart disease and diabetes.
- Provide disease management education, prevention and screenings (cancer, blood pressure and smoking cessation).
- Support programs that increase access to healthy nutrition.

### Priority 2 – Promote Behavioral Health Management and Trauma Prevention

- Provide behavioral health services and support substance abuse outreach and screening programs.
- Support programs that address behavioral health and violence prevention.
- Partner with community agencies that provide mentoring, youth development and substance abuse prevention programs.

### Priority 3 – Address Social Determinants of Health

- Partner with organizations that assist with housing, food insecurity, safety, education, job skills and other basic needs.
- Support organizations that address food insecurity.
- Maintain active involvement in Greater Brockton Health Alliance(CHNA 22) and local coalitions focused on addressing social determinants of health and reducing health disparities

### Priority 4 – Enrich the Social Environment through Community Engagement

- Support underserved populations with healthy, nutritious meals and health education.
- Partner with numerous organizations whose mission is to foster wellness and community engagement.
- Provide speakers, health information, meeting space and ongoing interpreter and translation services for the community.

### Priority 5 – Workforce Development

- Maintain clinical affiliations with nursing and paramedic schools.
- Provide continuing education programs for medical, nursing and emergency medical services (EMS) colleagues.
- Provide a clinical environment for student nursing orientations and preceptorships.

## *Promote Chronic Disease Management*

Good Samaritan Medical Center prioritizes Chronic Disease Self-Management to prevent an increase in co-morbidity and complications that can arise from uncontrolled health conditions. By providing community education, health screenings and support to underserved populations, Good Samaritan Medical Center's goal is to reduce health disparities for individuals with a diagnosis of cancer, heart disease, and diabetes.

### **Cancer Education and Screenings**

The Cancer Program focused education and screening programs on breast cancer, prostate cancer, lung cancer, and skin cancer. Included in prevention programming is additional information on nutrition and wellness, smoking cessation, and cancer support programs that are available through Good Samaritan Medical Center.

In 2018, Good Samaritan Medical Center participated in or sponsored several community health events to promote awareness of cancer prevention and screening. These include, but are not limited to:

- Prostate cancer awareness event offered in partnership with AdMeTech Foundation and the Brockton Branch of the NAACP. Over 80 attended this community education event.
- Promoting the availability of ongoing smoking cessation and lung cancer screening programs. GSMC developed a campaign to increase awareness of free smoking cessation classes and lung cancer screening using social media and targeted email.
- Breast cancer screenings provided monthly in partnership with Brockton Neighborhood Health Center. This program includes transportation and appointments for Health Center patients at GSMC Women's Imaging Center for mammography screenings. 151 Neighborhood Health Center patients were screened.
- Breast Cancer Awareness program ***Treat Yourself Well*** included a direct mail program targeting 15,000 women in the region by encouraging them to attend an informational, physician-led evening seminar program and to schedule annual mammography screenings. 297 screening mammograms were provided.
- Free Skin Cancer Screenings offered in partnership with South Shore Dermatology. 32 patients were screened.
- Hosting an annual Cancer Survivor event for patients and their families.



*PHOTO: Over 80 members of the community attended Good Samaritan Medical Center's Prostate Cancer Awareness Event on September 27. The event was a coordinated effort between GSMC, **Brockton Area Branch NAACP**, and **AdMeTech Foundation** and featured education about Prostate Health and the importance of screening for Prostate Cancer.*

## Heart Disease and Diabetes

Heart Disease and Diabetes are prevalent in the Greater Brockton Community due to the lack of access to healthy foods, poverty levels, education about health care options, and cultural and ethnic influences. To improve the health of those at risk, Good Samaritan Medical Center worked in partnership with several community organizations to offer health screenings, increase access to healthy foods, and promote increased physical activity.

In 2018, Good Samaritan Medical Center participated in or sponsored several community health events that were designed to increase awareness for heart disease and diabetes prevention and promote self-management. These include, but are not limited to:

- Sponsoring the Brockton Farmers Market. GSMC also provided interpreter services, blood pressure screenings, and nutrition demonstrations.
- GSMC purchased vouchers from the Massachusetts Farmers Market Association that were distributed to families at risk, as identified by Brockton Neighborhood Health Center (BNHC). These vouchers allowed BNHC patients to shop at any farmers market in the area for fresh fruits and vegetables. Vouchers were provided to 300 households. GSMC provided interpreters to explain the voucher program to Brockton Farmer's Market attendees.
- Partnering with Psi Iota Omega chapter of Alpha Kappa Alpha Sorority, Inc. (AKA), the American Heart Association and Westgate Mall in an event to raise awareness for Women's Heart Health. The event in honor of The American Heart Association's **Go Red** Campaign featured educational talks, "*Walk with a Doc*," blood pressure screenings, demonstrations, interpreter services, and educational material.
- Providing blood pressure screenings at numerous community events throughout the year to increase awareness of blood pressure as a health indicator. Educating participants on ways to reduce blood pressure as well encouraging follow up visits with primary care if necessary. GSMC participated in 24 screenings events and 335 individuals were screened.
- GSMC Cardiologist appeared on local cable access TV to discuss heart health and educate viewers on cardiac risk factors.
- Participating in **Brockton Knocks Down Diabetes (BKDD)**, a multi-organizational effort to educate and bring diabetes awareness to the community. GSMC sponsored a fitness, nutrition and healthy food choice program at The Boys & Girls Club of Brockton.
- Working in collaboration with Brockton Neighborhood Health Center, GSMC sponsored the production of five diabetes education videos. Each video was translated into five languages.
- Partnering with The Charity Guild and Brockton Housing Authority to provide a healthy meal, health information and chronic disease self-management education to seniors in housing authority units throughout the city.
- Developing a campaign to increase awareness of free smoking cessation classes and lung cancer screening using social media and targeted email campaign.
- Partnering with Old Colony YMCA to promote Heart Health with physician-led education and other programs to promote a healthy, active lifestyle.

## *Promote Behavioral Health Management and Trauma Prevention*

Good Samaritan Medical Center prioritizes the Promotion of Behavioral Health Management and Trauma Prevention through community education, professional and staff training, mentorship, and outreach to underserved populations in the areas of mental illness, substance use disorders, domestic violence, and overdose prevention.

GSMC works toward reducing the stigma associated with identifying and seeking assistance/treatment for behavioral health, addiction, or violence in partnership with community organizations that offer youth development and violence prevention as well as addiction intervention and recovery services.

In 2018, Good Samaritan Medical Center participated in or sponsored several community health programs that were designed to promote behavioral health management and trauma prevention. These include, but are not limited to:

- Maintaining active participation in the Plymouth County Outreach (PCO) Program. GSMC/NORCAP Behavioral Health Clinicians partnered with the Plymouth County Outreach Program to participate in monthly outreach efforts to screen community members.
- Providing financial support for multi-tiered, age and gender-specific youth programs at The Boys and Girls Club of Brockton. The programs included curriculum to encourage both physical and emotional health with an emphasis on maintaining healthy relationships, self-control, behavioral health, and substance abuse prevention.
- Supporting Family and Community Resources of Brockton for their Brockton Area High-Risk Initiative (BAHRI) program. BAHRI brings together representatives from community organizations to support individuals and families struggling with complex issues that impact their safety and well-being.
- Supporting Criolas Unidas (Cape Verdean Women United) program that includes eight-week workshops for parents to prevent youth violence. (GSMC funding in 2017 continued programming into 2018).
- Participating in the Annual Night Out for Recovery, which brought together several organizations that provide behavioral health services for those facing substance abuse and addiction.
- Creating discrete, tear-off note pads with help line information for women who are facing domestic violence. These pads are posted in the Women's Imaging center in changing rooms, rest rooms, and exam rooms.
- Maintaining an active Trauma prevention education program. Good Samaritan Medical Center's Emergency Services is an accredited Level III Trauma Program. As a Level III Trauma Center, GSMC offers numerous trauma prevention programs. In 2018 GSMC co-sponsored a regional EMS education conference, a STEMI Bootcamp\* and continued the promotion of the "Stop the Bleed" program with regional EMS and community groups.

\*STEMI Bootcamp is designed to train medical personnel in the recognition and management of ST elevation myocardial infarction – a particularly dangerous heart attack that requires immediate care for the best survivability.

Good Samaritan Medical Center provides an emergency behavioral health navigation program, a dedicated senior behavioral health unit, and integrated substance abuse care through NORCAP lodge and other community agencies and partners.

GSMC Behavioral Health and Substance Use Disorder programs include:

- Providing a Behavioral Health Navigator program as an integrated service within the Emergency Department (ED). Navigators see every behavioral health patient that presents to the ED and develop a plan of care. Referrals are provided for outpatient therapy, community stabilization, detox admissions, or inpatient care.
- Providing senior behavioral health in a dedicated unit for adults ages 55+ who suffer from a variety of mental health conditions such as depression, anxiety, and dementia.
- Partnering with community agencies and working hand-in-hand with the Addiction Recovery Coaches in Hospitals (ARCH) Program for substance abuse referrals, which include Brockton Highpoint and our own facility, NORCAP Lodge.
- Caring for patients that have experienced domestic violence and trauma. Case managers and social workers partner with clinical staff to identify and care for survivors of domestic violence, making referrals to community agencies and support services.
- Providing Continuing Medical Education (CME) programs for GSMC staff and community-based clinicians to receive specialized training to identify and refer community members to violence prevention and shelter programs.



*PHOTO: Representatives from **The Office of Mayor Bill Carpenter, Mayor's Opioid Overdose Prevention Coalition, The Champion Plan, Brockton Police, Brewster EMS, and Good Samaritan Medical Center** offered a Naloxone Sim Lab and Mobile Drug Take Back Day outside Market Basket, Brockton. Hundreds of shoppers were shown a mock overdose situation and were educated on how to respond to an emergency with Naloxone along with a safe and anonymous opportunity to rid of any unused or expired medications.*



## *Address Social Determinants of Health*

Good Samaritan Medical Center had addressed Social Determinants of Health by partnering with organizations that provide stable housing, address food insecurity, and provide social services to underserved populations.

In 2018, Good Samaritan Medical Center provided services or sponsored community programs that focus on reducing barriers to health. These include, but are not limited to:

- Community Health Enrollment Specialists fluent in languages spoken in the community assisted with health insurance enrollment.
- Supporting organizations addressing food insecurity such as the Charity Guild and Catholic Charities food pantries.
- Providing free farmers market vouchers to patients of the Brockton Neighborhood Health Center (BNHC). Through partnership with BNHC, patients are given free Good Samaritan Medical Center vouchers that they may use at any area farmers market. GSMC vouchers were also provided to the downtown Brockton market customers using SNAP/EBT cards.
- Maintaining active membership and participation in the Greater Brockton Health Alliance, the region's Community Health Network (CHNA 22). GSMC is also engaged with organizations such as Healthy Communities Coalition and Brockton Knocks Down Diabetes.
- Providing a significant grant for the Brockton Area Multi Services, Inc. (BAMSI) Helpline. The BAMSI Helpline links members of the community with basic needs, essential services and financial assistance. BAMSI also provides financial assistance to approximately 300 households.
- Supporting the United Way of Greater Plymouth County (UWGPC). UWGPC provides funding for housing and other basic needs to 16 affiliated organizations in the greater Brockton area.
- Supporting Father Bill's & MainSpring, whose mission is to prevent homelessness in Southern Massachusetts with programs that provide emergency and permanent housing and help people obtain skills, jobs, housing, and services.



*PHOTO: Members of the **Boys & Girls Club Brockton** lined up for "Red Light Green Light" during the June 14<sup>th</sup> Brockton Knock's Down Diabetes event. Club members participated in this fun activity which promotes exercise. Children and teens also participated in diabetes awareness and nutrition health activities.*



## *Enrich the Social Environment through Community Engagement*

Good Samaritan Medical Center supports the enrichment of the social environment by partnering with organizations that aid underserved populations and foster engagement. Good Samaritan Medical Center continuously strives to be a “Good Samaritan” to our neighbors, our community partners, and the people who live in the communities we serve.

In 2018, Good Samaritan Medical Center sponsored community organizations that offered programs that enriched the social environment. These include, but are not limited to:

- Sponsoring a Senior Supper program in partnership with The Charity Guild. This monthly program brings a nutritious meal and health information to seniors in housing complexes that have limited access to transportation, mobility issues, or who are isolated.
- Providing guest speakers, robotic demonstrations, financial support, educational programs and materials to several organizations in our service area that provide health and wellness education and community engagement. In 2018 GSMC partnered with many organizations including, but not limited to, Alpha Kappa Alpha Sorority, Boys & Girls Club of Brockton, Brockton Area NAACP, Children's Museum of Easton, Easton Charitable Trust, Frederick Douglass Neighborhood Association, Metro South Chamber of Commerce, Mom's Club of Easton and the Old Colony YMCA.
- Supporting Trinity Catholic Academy with funding for a school nurse at the Brockton elementary school.
- Providing medical interpretation and translated materials to participants where appropriate, including translation services at numerous community health programs, screenings, and health awareness events.
- Offering meeting and conference space, free to charge, to over 20 different community organizations.
- Providing women's health and newborn programs such as a *Mommy and Me* parenting and breastfeeding support group for new moms.
- Evaluating and responding to over 100 requests for community support in 2018. Each request was evaluated for efficacy and adherence to Community Benefits priorities to determine funding.



*PHOTO: Good Samaritan offered a Teddy Bear Clinic at the **Children Museum of Easton** on July 14. Children brought their stuffed friends by the GSMC table to learn first-hand what doctors and nurses do.*

## *Workforce Development*

Good Samaritan Medical Center is committed to developing the skills of the local workforce by partnering with local schools, community colleges and universities to offer learning opportunities and by supporting our own staff in continuing their clinical and professional education.

GSMC also maintains clinical affiliation agreements with several regional nursing and paramedic schools.

In 2018, Good Samaritan Medical Center offered programs with several area institutions.

These include, but are not limited to:

- Maintaining clinical affiliation agreements with 23 nursing and five paramedic schools.
- Participation of GSMC nursing leadership in Advisory Board of Nurse Education Programs at Massasoit and Curry College.
- Providing nursing orientation for 73 students and nursing preceptorship for 23 students. New nursing instructor orientations were provided for 22 students. Paramedic training participation was 62.
- Offering Advanced Cardiac Life Support (ACLS), Pediatric Life Support (PLS) and Basic Life Support (BLS) classes for employees, physicians and community health professionals (Nurses, EMTs and Paramedics). Course slots available for participants totaled 708.
- Hosting the Bridgewater-Raynham Regional High School Robotics Club for a special demonstration of a surgical robot. A robotic surgeon spoke with students about applications of robotics in the medical field. Students were given an opportunity to operate the robot in simulated surgical exercises.
- Offering seven Continuing Nursing Education programs with 347 staff and community participants.
- Offering 37 Continuing Medical Education (CMEs) programs. Numerous CMEs were related to priority areas identified in most recent population health improvement study, including topics such as substance abuse, cardiovascular health, diabetes, trauma, domestic violence, and cancer.



*PHOTO: Students from the **FIRST TJ<sup>2</sup> Team 88 Robotics Club at Bridgewater Raynham Regional High School** visited Good Samaritan and had the opportunity to learn about the da Vinci Robotics System used in the Operating Room.*

## *Community Partners:*

AdMeTech Foundation  
Alcoholics Anonymous  
Alpha Kappa Alpha Sorority, Psi Iota Omega  
American Cancer Society  
American Heart Association  
American Hospital Association  
American Red Cross  
Brockton Area Multi-Service Institute, Inc.  
Brockton Neighborhood Health Center  
Boys & Girls Club of Brockton  
Bridgewater Business Association  
Bridgewater State University  
Brockton 21st Century Corporation  
Brockton Area Branch NAACP  
Brockton Christian Men's Alliance  
Brockton City Hall  
Brockton Day Nursery  
Brockton Farmers Market  
Brockton Housing Authority  
Brockton Knocks Down Diabetes  
Brockton Mayor's Opioid Overdose  
Prevention Coalition  
Brockton Police Department  
Brockton's Promise  
Brockton Public Schools  
Caffrey Towers Tenant Association  
Cape Verdean Women United  
Catholic Charities  
Charity Guild  
Children's Museum of Easton  
City of Brockton/Downtown Business Assoc.  
Community Connections of Brockton  
Coyle Cassidy High School  
Easton Charitable Trust  
Easton Council on Aging  
Easton Girls Softball League (EGSL)  
EB Hope  
Family and Community Resources  
Father Bill's & MainSpring  
Frederick Douglass Neighborhood Association  
Friends of Brockton Multi Service Institute  
Full Gospel Tabernacle of Brockton  
Gambler's Anonymous  
Girls Inc. Taunton  
Greater Brockton Health Alliance (CHNA 23)  
Healthy Communities Coalition  
Horses for Heroes  
House of Possibilities (HOPE)  
John Waldron Memorial  
Lions Club of Easton  
Make A Wish Massachusetts  
Massasoit Community College  
Metro South Chamber of Commerce  
Mom's Club of Easton  
My Brother's Keeper  
New England Donor Services  
New Life Church of Brockton  
Old Colony YMCA  
Oliver Ames Softball Boosters  
Partnership for Safer Communities  
Plymouth County Outreach (PCO)  
Randolph Chamber of Commerce  
Randolph Community Partnerships Inc.  
Randolph Senior Center  
School on Wheels of Massachusetts  
South Shore Dermatology  
South Shore Haitians United For Progress, Inc.  
St. Joseph Manor Health Care  
Stonehill College  
Stoughton Chamber of Commerce  
Summerfest  
Trinity Catholic Academy  
United Way of Greater Plymouth County  
West Bridgewater Council on Aging  
Westgate Mall  
Whitman-Hanson Regional High School

## VII. Community Benefits Expenditures for 2018

### *Community Benefits Programs*

Direct Expenses	595,384
Associated Expenses	0
Determination of Need Expenditures	0
Employee Volunteerism	7,087
Other Leveraged Resources	0

### *Net Charity Care*

Total Net Charity Care	3,664,356
Total Expenditures	4,266,827
Total Patient Care-Related Expenses	258,802,708
Total Revenue	289,758,605

## VIII. Contact Information

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