

# Good Samaritan Medical Center

A STEWARD FAMILY HOSPITAL



## Community Benefits Annual Report 2017

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## I. Overview

Good Samaritan Medical Center (GSMC) is an acute-care, 267-bed hospital providing comprehensive inpatient, outpatient, and emergency services at a Level III Trauma Center to Brockton and 22 neighboring communities. The hospital offers Centers of Excellence care in orthopedics, oncology, and cardiology, family-centered obstetrics with level-two special care nursery, substance abuse treatment, and advanced diagnostic imaging. Good Samaritan Medical Center is part of Steward Health Care System. Additional information is available at [www.goodsamaritanmedical.org](http://www.goodsamaritanmedical.org).

### *Key Services*

- First and only Level III Trauma Center in Region V (70+ cities and towns) in emergency department featuring 42 private rooms, six fast track rooms, nine ambulance bays, dedicated imaging suite, EMS room, decontamination room, double trauma bay, and 2-bay cardiac care.
- Oncology Program accredited by the American College of Radiology-American Society.
- 24/7 Cardiac Catheterization Lab accredited and awarded Mission: Lifeline by the American Heart Association.
- Family-centered obstetrics with Special Care Level II nursery staffed by Brigham and Women's Newborn Care physicians and high-risk pregnancy specialists from Boston Maternal Fetal Medicine.
- 16 bed senior behavioral health unit.
- Substance abuse treatment (NORCAP Lodge) for inpatient, outpatient, and partial inpatient.
- Center for Wound Care and Hyperbaric Medicine.
- Advanced diagnostic imaging including 64-slice CT scanner and digital mammography.
- Minimally Invasive Robotic surgical procedures featuring the *da Vinci* Robotic Surgical System.

### *Good Samaritan Medical Center – A Hospital of Distinction*

- Blue Distinction Center® + Blue Cross Blue Shield of MA Hip & Knee Replacement Care
- Blue Distinction Center® Blue Cross Blue Shield of MA: Maternity Care
- Baby-Friendly® Hospital Designation
- Breast Imaging Center of Excellence from the American College of Radiology
- Outstanding Achievement Award from American College of Surgeons Commission on Cancer

### *Key Annual Statistics, 2017*

The Good Samaritan Medical Center service area includes Brockton and 22 neighboring communities, including: Abington, Avon, Bridgewater, Canton, East Bridgewater, Easton, Hanson, Holbrook, Norton, Randolph, Raynham, Stoughton, West Bridgewater, and Whitman.

<b>Employees</b>	<b>1,915</b>
<b>Medical Staff</b>	<b>600</b>
<b>Registered Nurses</b>	<b>649</b>
<b>Discharges</b>	<b>16,572</b>
<b>Number of Beds</b>	<b>267</b>
<b>Well Baby Bassinets</b>	<b>17</b>
<b>Special Care Nursery Bassinets</b>	<b>10</b>
<b>Emergency Room Visits</b>	<b>64,366</b>

## II. Mission and Values



# Mission Statement

**Steward Health Care is committed to providing the highest quality care with compassion and respect.**

We dedicate ourselves to:

- *Delivering affordable health care to all in the communities we serve*
- *Being responsible partners in the communities we serve*
- *Serving as advocates for the poor and underserved in the communities we serve*

## Values

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### Compassion:

Providing care with empathy in such a way that the person experiences acceptance, concern, hopefulness and sensitivity

### Accountability:

Accepting responsibility for continuous performance improvement, embracing change and seeking new opportunities to serve

### Respect:

Honoring the dignity of each person

### Excellence:

Exceeding expectations through teamwork and innovation

### Stewardship:

Managing our financial and human resources responsibly in caring for those entrusted to us.



### ***Community Benefits Statement of Purpose:***

Good Samaritan Medical Center, in compliance with The Massachusetts Attorney General’s Guidelines, is committed to our community and government; as such, we put forth our community benefits purpose:

- Improve the overall health status of people in our community,
- Provide accessible, high quality care and services to all those in our community, regardless of their ability to pay,
- Collaborate with staff, providers and community representatives to deliver meaningful programs that address statewide health priorities and local health issues,
- Identify and prioritize unmet needs and select those that can most effectively be addressed with available resources,
- Contribute to the well-being of our community through outreach efforts including, but not limited to, reducing barriers to accessing health care, preventive health education, screening, wellness programs and community-building.



*GSMC Staff participate in a Heart Health Community Event, held annually at the Westgate Mall. Pictured (L to R): Kelly McKinnon, Medical Assistant, Steward Medical Group; Sara Faria, Medical Assistant, Steward Medical Group; David Mudd, MD, Steward Medical Group; Julie Bergeron, Medical Interpreter, GSMC; and, Rufina Fonseca Medical Interpreter, GSMC.*

### III. Internal Oversight and Management of Community Benefits Program

GSMC maintains a Community Health Department that focuses on integrating care across the spectrum of hospital, primary, and community-based care. A Community Benefits Advisory Council comprised of hospital leadership, representatives of local health and human service organizations, and other agencies guide the development and implementation of our community health initiatives.

### IV. Community Overview

Good Samaritan Medical Center is located in Brockton, one of the largest cities in the Massachusetts south shore region. The GSMC service area includes Brockton and various neighboring communities including: Easton, North Easton, South Easton, Stoughton, Avon, Holbrook, Randolph, Whitman, Abington, Hanson, East Bridgewater, Bridgewater, and West Bridgewater.

The majority of patients seen at GSMC are Brockton residents. Brockton is the largest city in Plymouth County with an estimate of 95,672 residents as of July 1, 2017. According to the latest U.S. Census estimates, the population within Plymouth County continues to grow at a rate of 4.1% - only .07% less than the state growth rate estimate of 4.8%. In Brockton the population percent change increased by 2%. Similarly, in adjacent Norfolk County, the population is growing at an even faster rate of 4.4%.<sup>1</sup> Stoughton, Randolph and Canton, located within Norfolk County, also contribute a large number of patients that frequent Good Samaritan Medical Center.

Good Samaritan Medical Center is a proud member of the Greater Brockton Health Alliance (CHNA) 22 (GBHA). This alliance is a DPH-designated coalition composed of organizations in the public, non-profit, and private sector working together to build healthier communities in Massachusetts through community-based health promotion and education. The mission of the GBHA is to work toward healthier communities by promoting collaboration between GBHA partners, providing support to local health initiatives and prevention programs, and educating and increasing awareness of local identified health issues throughout the region. Similarly, through its community benefits program, GSMC strives to have a positive impact on public health issues identified in our service area. To accomplish this task, GSMC actively collaborates with various community partners to provide the best care and support possible to all, particularly for those most vulnerable to health inequities.

As noted in our *2015 Population Health Improvement Report (PHIR)*, when working to improve the health outcome of a community and population, it is important to understand what is going on within that community and what types of health issues are present. A thorough data analysis presented in our report identified priorities for which we have developed programs with the aim of improving patient experience, population health and reduce per capita health care costs. A data-driven approach allows GSMC to investigate the needs of the community in order to better streamline resources to support community initiatives. Information from the *Population Health Improvement Report (PHIR)* guided the development of population health improvement strategies.<sup>2</sup>

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<sup>1</sup> U.S. Census Bureau (<http://www.census.gov/>)

<sup>2</sup> Good Samaritan Medical Center- Steward Family Hospital ([goodsamaritanmedical.org/about-us/community-health-outreach](https://goodsamaritanmedical.org/about-us/community-health-outreach))

## V. Community Needs Assessment

Good Samaritan Medical Center completed a *Population Health Improvement Report (PHIR)* in early 2015. The purpose of this report was to use a thorough data analysis to identify the major health priorities within the hospital's service area. Through this analysis, GSMC was able to identify emerging health issues that require public health intervention. Equipped with the results of the PHIR, including feedback from a diverse group of community residents, GSMC has endeavored to enhance access to care, patient experience, improve population health, and reduce per capita health care costs.

Given the diversity of the populations within some of the largest cities and towns in the GSMC service area, a focus on culturally and linguistically appropriate services remains of the utmost importance. These populations, which at times lack access to comprehensive health care, benefit from services designed to increase enrollment in public health insurance programs.

Other familiar themes emerged from the PHIR. **Chronic Disease**, including **Cancer, Heart Disease, Diabetes, and Obesity** continue to require ongoing education on prevention and self-management. Much of the hospital's primary service area reported rates of mortality due to these Chronic Diseases above the state benchmark. **Circulatory mortality rates** in more than half of the hospital's service area are above the state average.

Behavioral health disorders (mental, emotional disorders, and addictions) account for nearly one third of the overall disease burden in the United States, eclipsing all other single health conditions, according to one report. The lifetime prevalence of any behavioral health disorder in the United States is approximately 50%, nearly double that of other industrialized and developing nations. While no comprehensive survey of global mental health is available, data from the World Mental Health Survey of 17 nations indicate that the United States has the highest prevalence of mental illnesses in the world and ranks second in the category of substance use. Behavioral health disorders are also likely to co-occur with other chronic physical illnesses.

In examining hospital services data for **substance abuse**, it was apparent that more urbanized communities within our service area have greater need of support services. Several of these cities have alcohol and other drug-related hospitalizations well above the state rate. These are underserved areas that our community benefits program works to address.

Additionally, the community served by Good Samaritan Medical Center is plagued by high rates of poverty, homelessness, and crime – all of which create barriers to quality health care due to transient populations, lack of education, and insufficient basic needs including food insecurity and transportation.

Good Samaritan Medical Center has focused efforts toward individuals and families who are most vulnerable due to unemployment, poverty, substance abuse, mental health illness, chronic disease, and issues related to accessing primary health care or health insurance for manageable conditions. Our data indicate that race and ethnicity play a role in disease susceptibility. GSMC has leveraged resources toward implementing programs that may reverse this occurrence.

## VI. Community Benefit Programs

Good Samaritan Medical Center is proud to be able to report key community benefits accomplishments of 2017. Through the guidance and support of our community benefits advisory council and our various community partners, GSMC identified five priorities where our community efforts would be targeted:

### Priority 1 – Promote Chronic Disease Management

- Increasing Access to Healthier Lifestyles (nutrition, self-management, education)
- Support Prevention Programming (cancer, diabetes, heart disease, smoking cessation)
- Partnerships with Boards of Health & Housing Authorities (physical environments)

### Priority 2 – Promote Behavioral Health and Trauma Management

- Reducing Risk Factors (gangs, drop-out rates, bullying, teen dating violence, self harm)
- Addressing stigma associated with mental / behavioral health (substance use / recovery)
- Violence Prevention & Trauma Education (domestic, gang / social, teen)

### Priority 3 – Address Social Determinants of Health

- Identifying Barriers to Health Care (immigration, transportation, culture)
- Ensuring Access (housing, safety, education, basic needs)
- Reduce Health Disparities

### Priority 4 – Enrich the Social Environment through Engagement

- Support targeted, underserved populations
- Foster Social Cohesion and Engagement
- Interpreter and Translation Services

### Priority 5 – Workforce Development

- Scholarships & Mentoring Programs
- CME / CEU (continuing education for medical /nursing / EMS / CNA / MA)
- Developing Skills

In addition to the priorities listed above, Good Samaritan Medical Center received certification and accreditation as a Level III Trauma Program in early 2017. As the first and only Level III Trauma Program in Emergency Medical Services (EMS) Region V (70+ cities and towns), Good Samaritan Medical Center has a commitment to the community to offer trauma prevention education and training. This included a co-sponsored presentation of Med-Flight Helicopter Ambulance Services to the Narragansett Boy Scouts Council, the implementation of the “Stop the Bleed” campaign with EMS providers, Teddy Bear Trauma Clinics at Community Events, and monthly Fall Prevention Workshop presented to elder care providers.

Though the Community Benefits advisory council has identified the five priorities list above, each service line of the hospital has the potential to inform and support our community education and awareness campaigns, as exemplified by the Trauma Program outreach. Additional efforts are being made annually to encompass the entire patient experience that begins in the community and continues through the inpatient process.

Good Samaritan Medical Center’s Community activities include interpreter services when requested or a need is identified.

## *Promote Chronic Disease Management*

Good Samaritan Medical Center prioritizes Chronic Disease Self Management to prevent an increase in co-morbidity and complications that can arise from uncontrolled health conditions. By providing community education, health screenings, outreach to underserved populations, and access to support programs, GSMC is reducing health disparities in the community for populations with a diagnosis of cancer, heart disease, and diabetes.

In addition to methods mentioned above, GSMC has made efforts to promote physical activity, healthier environments, and improved nutrition through access to healthier foods. Patients presenting with hypertension / high blood pressure, obesity, and at-risk behaviors are targeted for education and intervention. In addition, GSMC serves a wide range of patients who are culturally at risk due to nationality and race.

### **Cancer Education and Screenings**

Based upon the needs assessment, the Cancer Program has focused education programs on breast cancer, prostate cancer, lung cancer, and skin cancer. Included in prevention programming is additional information on nutrition and wellness, smoking cessation, and support that is available through Good Samaritan Medical Center.

In 2017, Good Samaritan Medical Center participated in or sponsored several community health events that were designed to develop increased cancer prevention awareness. These include, but are not limited to:

- Sponsorship of The Art of Living Cancer Conference. An annual event which invites community members who have been affected by a cancer diagnosis to find resources on recovery and support.
- Ongoing Smoking Cessation Support Groups offered free of charge at the medical center.
- Low Dose CT Lung Cancer Screening Physician and Patient education efforts which resulted in increased referrals for LDCT Screenings and early detection of lung cancers.
- Treat Yourself Well Breast Cancer Events are held monthly in partnership with Brockton Neighborhood Health Center. GSMC provides shuttle service to Women's Imaging as well as refreshments and relaxation massages. Additional Treat Yourself Well dates are scheduled in the fall and opened to the community, these events do not include transportation, but do offer refreshments, relaxation massage, and giveaways.
- Skin Cancer Screenings in partnership with South Shore Dermatology are offered free of charge to the public.
- The Medical Center's Medical Oncology office hosts a Cancer Survivor event which welcomes patients and their families for an evening of celebration and continued education and awareness.
- Multiple Cancer Support Groups are offered on site.

## **Heart Disease and Diabetes**

Heart Disease and Diabetes are prevalent in the Greater Brockton Community due to the lack of access to healthy foods, poverty levels, education about health care options, and cultural and ethnic influences. In an attempt to improve the health of those at risk, Good Samaritan Medical Center worked in partnership with several other community organizations to offer health screenings, increase access to healthy foods through farmer's markets, and promote increased physical activity.

In 2017, Good Samaritan Medical Center participated in or sponsored several community health events that promoted increased prevention awareness for heart disease and diabetes and / or improved self-management of chronic disease. These include, but are not limited to:

- GSMC purchased vouchers from the Massachusetts Farmers Market Association that were distributed to families at risk, as identified by Brockton Neighborhood Health Center. These vouchers allowed patients to shop at any farmer's market in the state for fresh fruits and vegetables. 89% of the vouchers distributed were redeemed, with 90% of them being redeemed locally at The Brockton Farmers Market. The remaining 10% were used within the PSA of GSMC.
- GSMC sponsored the Brockton Farmer's Market with funds being directed toward SNAP Match Benefits, allowing participants receiving food stamps to earn a 100% match on funds spent at the market on fresh fruits and vegetables.
- GSMC offered blood pressure screenings at several community events throughout the year, increasing awareness about BP standards and educating participants on ways to reduce blood pressure as well encouraging increased visits with patients PCP's.
- The medical center sponsored the Whitman-Hanson Kids Fitness Festival which was attended by 400 families who were given nutrition and exercise information to prevent childhood obesity.
- The director of the GSMC Cardiac Cath Lab appeared on local cable access to discuss heart health and educate viewers on interventional procedures as well as risk factors.
- In partnership with The American Diabetes Association, GSMC attended several community events and offered education using the Type 2 Diabetes Risk Test. Participants were educated on individual risk factors and patient / PCP relationships were encouraged.
- For the fourth year in a row, GSMC participated in Brockton Knocks Down Diabetes, a multi-organizational week-long effort to educate and bring awareness to the community. GSMC sponsored fitness and nutrition education at The Boys and Girls Club of Brockton, reaching their entire membership and providing activities and diabetes friendly dinner.

## **Healthier Living**

Good Samaritan Medical Center recognizes that barriers to health can include physical environment, mobility, and transportation and has included programs and partnerships that address such issues. In 2017, Good Samaritan Medical Center representatives met with the Brockton Housing Authority to discuss community engagement and increased frequency of the Senior Supper Program – a partnership with The Charity Guild that provides a meal and health education monthly to residents living in housing units. In addition, GSMC participated in several meetings regarding the long-term vision of the Brockton Urban Agriculture Plan.

## *Promote Behavioral Health Management and Trauma Prevention*

Good Samaritan Medical Center prioritizes the Promotion of Behavioral Health Management and Trauma Prevention through community education, health professional & staff training, mentorship, and outreach to underserved populations in the areas of mental illness and health, substance use disorders, domestic violence, and overdose prevention.

GSMC works toward reducing the stigma associated with seeking assistance for behavioral health, addiction, or violence in partnership with city organizations that offer youth development, trauma education, and violence prevention as well as addiction recovery services.

In 2017, Good Samaritan Medical Center participated in or sponsored several community health programs that were designed to promote behavioral health management and trauma prevention. These include, but are not limited to:

- Mental Health and substance abuse prevention educational workshops presented to adult learners in partnership with Randolph High School.
- Mental Health awareness and violence prevention workshops presented to adult learners in partnership with Brockton Adult Learning.
- Sponsorship of women's sober housing program with the Edwina Martin House, Brockton.
- Partnership with the Brockton Area Opioid Abuse Prevention Coalition on awareness and support of annual "Candle Light Vigil" community event.
- Grant to Criolas Unidas to implement eight-week workshops on trauma support and violence prevention.
- Provided for GSMC staff to receive specialized training on identifying and referring community members to violence prevention and shelter programs.
- Sponsorship of program at Family and Community Resources, Inc. which provided education on teen violence to high school girls and additional support to shelter and recovery for families who have been impacted by trauma and violence.

### **Behavioral Health Navigator Program**

The Good Samaritan Medical Center behavior health navigator program is an integrated program within the Emergency Department. Behavior health navigators trained to assist in placement of behavioral health patients, work together within a network to coordinate care that best meet the needs each patient.

Navigators see every behavioral health patient that presents to the ED and develop a plan of care. Referrals provided can range from detox admissions, outpatient therapy, intensive outpatient therapy, partial hospitalization, community stabilization, dual diagnosis, or inpatient care. Navigators also help family members understand the options and process as well as provide counsel on their loved ones ongoing needs.

GSMC is in regular contact with community partners and work hand in hand with the ARCH program for referrals which include Brockton Highpoint and our own facility, NORCAP Lodge. Navigators have partnered with the Plymouth County Outreach Program and send representation to the monthly Citizen X meetings to identify and collaborate on identified community members in need.

## ***Address Social Determinants of Health***

Good Samaritan Medical Center prioritizes addressing the Social Determinants of Health by partnering with organizations that actively implement programs that promote safe and stable housing, foster education, promote a skilled labor force, address issues of food insecurity, and provide social services to underserved populations. Specific attention will be focused on those who are more likely to have limited access to stable housing, safe and supportive environments, and opportunities for higher learning.

In 2017, Good Samaritan Medical Center provided services or sponsored community organization programs that focus on reducing barriers to health. These include, but are not limited to:

- GSMC Community Health Enrollment Specialists fluent in languages predominant in the community assisted with health insurance enrollment.
- Partnership with the Justice Center of Southeast Massachusetts, through the Medical-Legal Partnership Boston, provides legal assistance, advice and counsel, or referrals to assistance to Good Samaritan Medical Center (GSMC) patients in need.
- GSMC Community Health Worker led community awareness campaigns against substance abuse as well assisting partner organizations in community health education programming.
- Financial support provided to The Charity Guild Food Pantry, which provided 5,229 households with food.
- GSMC is an active partner in the local Community Health Network (CHNA) and attends coalition meetings regularly to increase opportunities for collaboration in line with DPH and MPHA initiatives.
- Direct sponsorship and employee giving of the Greater Plymouth County United Way which supported 47 initiatives at 27 partner agencies in the GSMC PSA.
- GSMC provided support for the Brockton Area Multi Services, Inc. (BAMSI) Helpline. This support contributed to the financial assistance provided for basic needs in FY 2017. The program assists households with funds for heat and electric, with rental assistance to prevent eviction, or funds to obtain housing. Helpline also assisted households with food vouchers. Of all households assisted, approximately 18% of households were senior citizens.

*SMG Whitman Staff members Kelly Souza, Referral Specialist and Noemi Higley, Medical Secretary, attended the Kids Fitness Festival at Whitman-Hanson Regional High School last week.*

*They demonstrated proper serving sizes and the amounts of sugar contained within some popular brands. The children in attendance loved this interactive activity and GSMC was happy to provide giveaway's that will help kids get a better understanding of balancing meals with proper serving sizes and a variety of health promoting foods.*



## *Enrich the Social Environment through Engagement*

Good Samaritan Medical Center prioritizes Enrichment of the Social Environment through Engagement by providing financial support to organizations whose programs and events aid or support targeted, underserved populations fostering social cohesion and engagement. Good Samaritan Medical Center continuously strives to be a “Good Samaritan” to our neighbors, our community partners, and our region. Together we will work to improve the health and wellbeing of those most likely to face health inequities.

In 2017, Good Samaritan Medical Center sponsored community organizations who offered programs that enriched the social environment through engagement. These include, but are not limited to:

- GSMC provided health education events on several topics including substance abuse prevention to diabetes prevention to 730 adult learners in three towns with seven events.
- GSMC continued its sponsorship of Trinity Catholic Academy with a directed donation to support the annual salary of a school nurse at the lower campus. The elementary school has an enrollment of approximately 230 racially and socio-economically diverse students who benefit from access to a trained professional nurse who can identify minor illness and coordinate with caregivers for children with more complex health needs.
- GSMC provided direct financial support to local charities including, but not limited to: Brockton Area Branch NAACP, United Way of Greater Plymouth County, The Boys & Girls Club of Brockton, The Charity Guild, and The Old Colony YMCA.
- GSMC provides meeting and conference space, free to charge, to over 24 different organizations ranging in missions from ALANON, AA, Food Addicts, to Dieticians, Unions, and Cancer support groups.
- GSMC has a robust Women’s Health Program and sponsors Treat Yourself Well events annually during Breast Cancer Awareness Month and provides transportation to patients from Brockton Neighborhood Health Center to Women’s Imaging monthly for screening. In addition to transportation, GSMC provides a healthy meal for patients and their guests.
- GSMC provided a grant to support education and training for volunteer members of Criolas Unidas in an effort to increase the number of those who can provide counsel and advocacy in prevention of community violence.
- GSMC continues to offer the Senior Supper program in partnership with The Charity Guild. This monthly program brings a nutritious meal and health information to seniors in housing complexes that have limited access to transportation, mobility issues, or are isolated.



*Good Samaritan Medical Center hosts a monthly Senior Supper for Brockton Residents who live in Senior Housing.*

*Each month a meal is served along with a health topic that is educational and relevant to their concerns. Pictured left, Jan Amorrello, RN, speaks with a resident at Caffrey Towers about sun exposure precautions for some prescription medications.*

## *Workforce Development*

Good Samaritan Medical Center prioritizes Workforce Development by creating opportunities for the development of skills of health professionals through education for those in our community, in local schools, as well as our employees. GSMC staff work with students in preceptor and mentoring projects, which may offer continuing nursing education contact hours and continuing medical education for physicians. GSMC also maintains clinical affiliation agreements with nursing and paramedic schools.

In 2017, Good Samaritan Medical Center offered Workforce Development efforts in partnership with several area institutions. These include, but are not limited to:

- Internship program in the Community Health department in partnership with Stonehill College.
- GSMC offered scholarships to health and human services students in the GSMC service area.
- GSMC maintains clinical affiliation agreements with 23 nursing schools and five paramedic schools.
- GSMC provided orientation, including preparation, scheduling, implementation and record keeping competencies for clinical student preceptors. Each five-hour class was conducted 23 times.
- GSMC provided healthy kids programs throughout Brockton, Randolph, and Stoughton.
- 51 CME courses were offered and hosted at GSMC, 14 of which included topics highlighted in the Population Health Report as a priority, including heart disease to substance use and mental health.
- 12 courses were offered for nursing contact hours education and were attended by 403 individual participants.



**Walter Sussman, DO** presented "Recognition and Treatment of Concussion in Emergency Care" to 100 EMS and ER staff at the GSMC EMS / ED educational celebration event held at The Brockton Rox in recognition of EMS week.

## *Community Partners:*

AdMeTech  
Alcoholic Anonymous  
Alpha Kappa Alpha Sorority  
American Cancer Society  
American Heart Association  
American Hospital Association  
Brockton Area Multi-Service Institute, Inc.  
Brockton Neighborhood Health Center  
Boys & Girls Club of Brockton  
Bridgewater Business Association  
Bridgewater State University  
Brockton 21st Century Corporation  
Brockton | Training Resources of America, Inc.  
Brockton Area Branch NAACP  
Brockton Christian Men's Alliance  
Brockton City Hall  
Brockton Day Nursery  
Brockton Housing Authority  
Brockton Knocks Down Diabetes  
Brockton Police Department  
Brockton's Promise  
Brockton Public Schools  
Caffrey Towers Tenant Association  
Catholic Charities  
Charity Guild  
Children's Museum of Easton  
City of Brockton/Downtown Business Association  
Community Connections of Brockton  
Coyle Cassidy High School  
Easton Council on Aging  
Easton Girls Softball League (EGSL)  
Father Bills Mainspring  
FEEE (Foundation for Excellence for Education for Easton)  
Friends of Brockton Multi Service  
Full Gospel Tabernacle of Brockton  
Girls Inc. Taunton  
Greater Brockton Health Alliance (CHNA 23)  
Horses for Heroes  
John Waldron Memorial  
Lions Club of Easton

Massasoit Community College  
Metro South Chamber of Commerce  
My Brother's Keeper  
New Life Church of Brockton  
Old Colony YMCA (Brockton, Easton, Stoughton, East Bridgewater)  
Oliver Ames Softball Boosters  
Partnership for Safer Communities  
Randolph Chamber of Commerce  
Randolph Community Partnerships Inc.  
Randolph Senior Center  
School on Wheels  
South Shore Haitians United For Progress, Inc. (SSHUP)  
St. Joseph Manor Health Care  
Stonehill College  
Stoughton Chamber of Commerce  
Summerfest  
The House of Possibilities (HOPE)  
Trinity Catholic Academy  
United Way of Greater Plymouth County  
West Bridgewater Council on Aging  
Whitman-Hanson Regional High School



## VII. Community Benefits Expenditures for 2017

### *Community Benefits Programs*

Direct Expenses	\$666,940
Associated Expenses	Not Specified
Determination of Need Expenditures	Not Specified
Employee Volunteerism	\$11,879
Other Leveraged Resources	\$8,131

### *Net Charity Care*

Total Net Charity Care	\$3,227,119
Total Expenditures	\$3,914,069
Total Patient Care-Related Expenses	\$248,261,425
Total Revenue	\$268,619,693

### *Additional Considerations:*

In 2017 Good Samaritan Medical Center also provided over \$2 million in unreimbursed Medicare / Medicaid services, and, several thousand dollars in direct corporate sponsorships to many non-profit organizations in its service area.

## VIII. Contact Information

Please address all inquiries to:

Good Samaritan Medical Center  
Marketing, Public Affairs, and Community Health  
235 N. Pearl Street, Brockton, MA 02301  
[www.goodsamaritanmedical.org](http://www.goodsamaritanmedical.org)