

# *Greater Fall River* RESOURCE GUIDE

Updated June 2024

*"Promoting a strong, healthy, and safe community."*



*Download a copy of the  
Greater Fall River Resource Guide at  
[www.UNFR.org/resources](http://www.UNFR.org/resources)  
or scan the QR code*





**UNITED NEIGHBORS OF FALL RIVER**  
209 Bedford Street, Suite 303  
508-324-7900 | [www.UNFR.org](http://www.UNFR.org)

## WHO WE ARE

*United Neighbors of Fall River Community Connections Coalition is committed to promoting a strong, healthy, and safe community which will assist families in the promotion of peace and tranquility, optimum growth and development of our children, and secure and stable family environments.*

*As a coalition we strive to coordinate and build on existing resources in order to develop strong, sustainable family support systems.*



[@unitedneighborsfr](https://www.facebook.com/unitedneighborsfr)

[www.UNFR.org](http://www.UNFR.org)



[@unitedneighborsfr](https://www.youtube.com/unitedneighborsfr)

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## Language Availability Key

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Cape Verdean Creole .....	<b>C</b>
Español .....	<b>S</b>
ខ្មែរ ភ្នំពេញ .....	<b>K</b>
Kreyòl Ayisyen .....	<b>H</b>
Português .....	<b>P</b>

## Resource Navigation

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Family Resource Center .....	508-567-1735
Mass 2-1-1 .....	211
United Neighbors of Fall River .....	508-324-7900

# Non-Emergency Help or Information



## Emergency Services

Acts of Hate Hotline .....	83-END-H8-NOW   833-634-8669
American Red Cross .....	800-REDCROSS   800-733-2767
Behavioral Health Crisis   MA Emergency Services Program .....	877-382-1609
Behavioral Health Helpline .....	833-773-2445
Charlton Memorial Hospital: Emergency Department.....	844-744-5544
Childhelp National Child Abuse Hotline   Talk or Text .....	800-422-4453
Corrigan Mental Health Center .....	508-235-7200
Crisis Help   BMC/Fall River Emergency Services 24-hour line .....	877-425-0048
Cyber Tipline   National Center for Missing and Exploited Children .....	800-843-5678
Elder Protective Services 24 hour access.....	800-922-2275
Essential Human Services   Mass 2-1-1 .....	211
Fire Emergency.....	911
Homelessness Coordinated Entry Line.....	774-520-2555
LGBTQ+   The Network/La Red 24 Hour Hotline.....	800-832-1901
MA Problem Gambling Helpline .....	800-327-5050
Medical Emergency .....	911
Mobile Crisis Intervention   Child & Family Services .....	508-996-3154
National Domestic Violence Hotline.....	800-799-7233
National Maternal Mental Health Hotline .....	833-943-5746
National Runaway Safeline 24/7 (youth in crisis age 12-21) .....	800-786-2929
National Runaway Safeline Text.....	66008
National Suicide and Crisis Lifeline (Talk or Text) .....	988
Poison Control Hotline .....	800-222-1222
Poison Control Hotline   Hearing Impaired .....	888-244-5313
Police Emergency .....	911
Saint Anne's Hospital: Emergency Department.....	508-674-5600

# Abuse

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Bay Coast Behavioral .....	<b>C, P, S</b>	774-294-5722
Disabled Persons Protection Commission .....		800-426-9009
Rape, Abuse & Incest National Network .....		800-656-HOPE (4673)

## Child Abuse

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Childhelp National Child Abuse Hotline   Talk or Text .....		800-422-4453
Children's Advocacy Center of Bristol County .....	<b>S</b>	508-674-6111
Cyber Tipline   National Center for Missing and Exploited Children .....		800-843-5678
DCF Fall River Area Office .....	<b>C, S, H, P</b>	508-235-9800
MA DCF Child-at-Risk Hotline .....	<b>C, S, K, H, P</b>	800-792-5200
Massachusetts Society For the Prevention of Cruelty to Children .....		781-861-0890
Saint Anne's Hospital Youth Trauma Program .....		888-280-KIDS (5437)

## Domestic Violence

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National Domestic Violence Hotline.....		800-799-7233
Our Sister's Place .....		508-677-0224
Source Hub .....	<b>P</b>	508-558-1040
SSTAR Women's Center.....		508-730-3302
The Women's Center of New Bedford .....		508-996-3343
The Women's Center 24 hour Hotline.....		508-999-6636

## Elder Abuse

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Bristol Elder Services .....	<b>P, S</b>	508-675-2101
Elder Protective Services 24 hour access .....		800-922-2275
Nursing Home or Hospital Abuse   Department of Public Health .....		800-462-5540

## LGBTQ+ Abuse

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Fenway Health Violence Recovery Program .....		857-313-6696
Gay Men's Domestic Violence Project .....		617-354-6056
The Network/La Red 24 Hour Hotline .....		800-832-1901
The Trevor Project (youth ages 13-24) .....		866-488-7386
.....		Text 'START' to 678-678



## Basic Needs

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Laundry Love   Kam's & Star Laundromats .....	508-571-5132
Source Hub .....	<b>P</b> 508-558-1040

## Emergency Food/Toiletries

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Project Bread Food Source Hotline .....	800-645-8333
Salvation Army Personal Item Kits .....	508-679-7900
United Neighbors of Fall River .....	508-324-7900
YWCA Southeastern Massachusetts .....	<b>S</b> 508-999-3255

## Gently Used Clothing

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Church of the Holy Spirit Thrift Store .....	508-672-5571
Church of Our Savior .....	508-672-3454
First Baptist Church Clothing Ministry .....	508-672-5381
Pope Francis Outreach Center Thrift Shop .....	508-678-7412
St. Luke's Episcopal Church Thrift Shop .....	508-678-5118

## Household Items and Furniture

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My Brother's Keeper (furniture).....	774-305-4577
Red Cross   Home Fire Prevention .....	800-564-1234
St. Vincent de Paul Exchange Store & Furniture Outlet .....	508-672-9129
The Home Project   UNFR (household items) .....	508-324-7900

## SNAP / HIP / WIC

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Catholic Charities, Diocese of Fall River .....	508-674-4681
Citizens for Citizens .....	508-679-0041
Department of Transitional Assistance .....	877-382-2363
Fall River WIC Nutrition Program .....	<b>S, C, K, P</b> 508-679-9349
Mass-in-Motion .....	508-324-2405
SNAP Kiosk   DTA Fall River Office .....	508-646-6200
SNAP Kiosk   Family Resource Center .....	508-567-1735

# Basic Needs

## SNAP (Supplemental Nutrition Assistance Program)

**Need help buying groceries?  
SNAP can help!**



**SNAP can help you buy healthy food.**

- It is fast & easy to apply
- Buy food in stores & online (multiple retailers)
- SNAP is not considered in a “public charge” test
- If you are not a US citizen or eligible immigrant, it is safe for you to get SNAP for an eligible family member (like your US citizen child)

### Am I Eligible for SNAP?

Household Size	Your Monthly Income (before taxes)*	Monthly Maximum SNAP Amount**
1	\$2,430	\$281
2	\$3,287	\$516
3	\$4,143	\$740
4	\$5,000	\$939
5	\$5,857	\$1,116
8+	+ \$857	+\$211

\*Effective 2/1/2023

\*\*Effective 10/1/2022

### For more information/ apply for SNAP:



Scan code with phone camera to apply online



[DTAConnect.com](https://DTAConnect.com)



877-382-2363 Mon – Fri 8:15 am-4:45 pm



Mail or Fax a paper application

Get a paper application: [Mass.gov/SNAP](https://Mass.gov/SNAP)



In the community: local kiosk, SNAP outreach partner, DTA office

Find a location near you: [Mass.gov/ContactDTA](https://Mass.gov/ContactDTA)



# Basic Needs

## HIP (Healthy Incentives Program)

### FIND A HIP LOCATION NEAR YOU

Visit [www.mass.gov/hip](http://www.mass.gov/hip) for a directory, call Project Bread's FoodSource Hotline at 1-800-645-8333, or look for the HIP logo.

### How does HIP work?



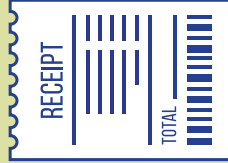
1

You are already enrolled! Use your SNAP dollars to buy farm-fresh fruits and vegetables at a HIP retailer.



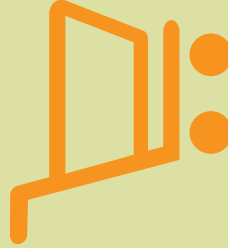
2

An equal amount of money, up to your monthly limit, is instantly added back to your EBT card.



3

Your receipt will show the amount of additional SNAP dollars you've earned.



4

Spend your earned benefits anywhere that accepts SNAP.



Supported by USDA FNI and the Commonwealth of Massachusetts.

# Basic Needs

## Food Pantry Information

Angels Anonymous Food Pantry 231 Weaver Street   508-496-9097	*3rd Saturday; *4th Sunday
BCC Mobile Food Market 777 Elsbree Street   774-357-2222	Drive thru; pre-register; *2nd Thursday
Christ the Rock Assembly of God 414 Rock Street   508-617-8245	*3rd Sunday; after service
Church of Our Saviour Food Pantry 2112 County Street, Somerset   508-678-9663	*2nd Friday; last 2 Saturdays
Citizens for Citizens 822 Eastern Avenue   508-675-2157	*1st Thursday; night pantry must bring paystub
UNFR Food & Toiletry Cupboard 209 Bedford Street, Suite 303   508-324-7900	By appointment only
Gates of Hope Inc. 112 Flint Street   508-837-1962	By appointment only
GFR Community Food Pantry 235 Nashua Street   774-365-4292 <b>P, S</b>	Proof of residency
New Life South Coast Fall River 10 Purchase Street   774-206-1422	*2nd and 4th Thursday
Pope Francis Outreach Center 1598 South Main Street   508-678-7412	
Sacred Heart/Holy Name Food Pantry 54 Bedard Street   508-679-6732	
Salvation Army 290 Bedford Street   508-679-7900	Photo ID; proof of residency
SSTAR Health Care Center 1010 South Main Street   508-235-7066	Mobile Produce Market *2nd Monday
YMCA Fall River 199 North Main Street   508-675-7841	*1st and 3rd Friday

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

Sunday

						*9:00a	*9:00a
			*by appt.				
							*11:00a-1:00p
					*6:30p-8:30p	*8:30a-10:30a	
8:30a-12:00p		8:30a-12:00a	*5:00p-7:00p	8:30a-12:00p			
by appt.		by appt.	by appt.	by appt.			
by appt.	by appt.	by appt.	by appt.	by appt.			
	10:00a-12:00p		10:00a-12:00p				
			*5:30p-7:30p				
		11:00a-4:00p					
3:00p-5:00p							
	9:30a-1:30p	9:30a-11:30a					
*9a-10a							
					*8:30a		

# Basic Needs

## Soup Kitchen Information

Bristol Elder Services 1 Father Devalles Blvd. #8   774-627-1390	Meals on Wheels recipients
Church of Our Saviour 2112 County Street   508-678-9663 Somerset, MA	Take out meal; *2nd Friday; last 2 Saturdays
First Baptist Church 228 N Main Street   508-672-5381 <a href="http://www.facebook.com/firstbaptistchurchfallriver">www.facebook.com/firstbaptistchurchfallriver</a>	Community Meal
Gregg's Kitchen at Church of the Holy Spirit 147 Purchase Street   508-672-5571 <a href="http://www.facebook.com/saturdayskitchenfallriver">www.facebook.com/saturdayskitchenfallriver</a>	*2nd and 4th Saturday; cancellations will be on WSAR-1480
Pope Francis Outreach Center 1598 South Main Street   508-678-7412 <a href="http://www.3cfullriver.org/pfoc">www.3cfullriver.org/pfoc</a>	Eat in Lunch; *Take out Lunch 2p-4p *Eat in Breakfast 11a
Salvation Army 290 Bedford Street   508-679-7900	Soup Kitchen
St. Michael Parish 189 Essex Street   508-672-6713 <a href="http://www.smpfr.org/soup-kitchen">www.smpfr.org/soup-kitchen</a>	Soup Kitchen; *3rd Saturday
Veterans Association of Bristol County 755 Pine Street   508-679-9277 <a href="http://www.thevabc.com">www.thevabc.com</a>	Lunch to Go; *Monday - Thursday 11a



Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

Sunday

For more information on enrollment visit:  
[www.bristolelder.org/services/nutrition](http://www.bristolelder.org/services/nutrition)

				*6:30p-8:30p	*8:30a-10:30a	
	4:30p-5:30p		4:30p-5:30p			
					*9:00a-11:45a	
		12:00p-2:00p *2p-4p	*11:00a	12:00p-2:00p *2p-4p		
12:00p-1:00p						
					*5:00p	

\*Pre-register for this service by calling 508-679-9277





## Disability Services

Acts of Hate Hotline .....	83-END-H8-NOW   833-634-8669
Alternative Housing Voucher Program (AHVP)   Fall River Housing Authority .....	508-675-3500
Bay Coast Behavioral   ABA Services for Children .....	774-294-5722
Brain Injury Association of Massachusetts .....	508-475-0032
Caregiver to Caregiver Respite Network .....	617-236-7210
Catholic Charities, Diocese of Fall River   Office for Persons with Disabilities .....	508-997-7337
Community Autism Resources .....	800-588-9239
Community Connections Inc.....	800-308-1321
Department of Developmental Services .....	508-730-1209
Disabled Persons Protection Commission .....	800-426-9009
Emergency Aid to the Elderly, Disabled and Children (EAEDC) Department of Transitional Assistance .....	508-646-6200
Epilepsy Foundation New England .....	617-506-6041
Fall River Commission on Disability .....	508-324-2520
Fall River Public Schools Special Education Central Office .....	508-675-8421 ext. 55262
Federation for Children with Special Needs .....	617-236-7210
Gnome Surf Therapy .....	774-300-9473
Massachusetts Rehabilitation Commission .....	508-678-9041
LaBella Vida (Adult) Day Care .....	774-202-1065
Nonotuck Resource Associates   Brockton/Plymouth .....	413-586-5256
People Incorporated .....	508-679-5233
People Incorporated   Employment & Job Training .....	508-679-5230
People Incorporated   Family Support Center .....	<b>S, P</b> 774-488-5334
Schwartz School Meeting Street Campus.....	508-996-3391
Southeast Center for Independent Living .....	<b>S, P</b> 508-679-9210
Tenancy Preservation Program   MA Housing Court .....	617-788-6500
The Arc of Bristol County .....	508-679-0001

# Elder Services

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Acts of Hate Hotline .....	83-END-H8-NOW   833-634-8669
Bristol County Sheriff's Office R.U.O.K. Program .....	888-809-8932
Bristol Elder Services, Inc. ....	<b>P, S</b> 508-675-2101
Council on Aging .....	<b>P</b> 508-324-2401
Fallon Health .....	800-868-5200
Family Service Association .....	508-677-3822
Home Instead Senior Care   Westport .....	508-984-7900
LaBella Vida (Adult) Day Care .....	774-202-1065
MA Executive Office of Elder Affairs .....	617-727-7750
Nonotuck Resource Associates .....	774-205-4465
Project LifeSaver   Bristol County Sheriff's Office..	508-995-6400 ext. 3617
Senior Whole Health .....	<b>C, S, K, H, P</b> 888-566-3526
Seniorlink Southeast .....	508-441-3122
Southeast Center for Independent Living .....	508-679-9210

# Senior Centers

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Flint Senior Center .....	508-324-2712
Niagara Senior Center .....	508-324-2717
North End Senior Center .....	508-324-2711
South Main Street Senior Center .....	508-324-2715

# Employment and Job Training

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Able Associates .....	508-673-3979
Bristol Community College Adult Education .....	774-357-2270
Coastal Career Academy .....	508-536-5366
Fall River Career Center .....	508-730-5000
Greater Fall River RE-Creation HiSET (G.E.D. Program) .....	508-679-0922
Health and Home Care Training Services .....	508-672-6800
Massachusetts Rehabilitation Commission .....	508-678-9041
MassHire Bristol Career Center .....	508-730-5000
MassHire Bristol Workforce Board .....	508-675-1165
MassHire Bristol Youth Connections .....	508-675-9245
Ser-Jobs for Progress, Inc. ....	<b>S, P</b> 508-676-1916
Youth Education for Employment Program (YEEP) Ser-Jobs for Progress, Inc. ....	508-676-1916 ext. 32
YouthBuild Fall River   Old Colony YMCA.....	508-678-1975



## Fall River Departments and State Officials

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Attorney General Maura Healey .....	617-727-8400
Congressman Jake Auchincloss (4th District) .....	508-431-1110
Congressman William Keating (9th District) .....	508-999-6462
District Attorney Thomas M. Quinn III .....	508-997-0711
Fall River City Council .....	508-324-2233
Fall River City Hall   Government Center .....	508-324-2000
Fall River Fire Department   Non-Emergency .....	508-324-2743
Fall River Police   Anonymous Tip Line .....	508-672-TIPS (8477)
Fall River Police Department   Non-Emergency.....	508-676-8511
Mayor Paul Coogan .....	508-324-2600
Representative Alan Silvia (7th District) .....	617-722-2230
Representative Carole A. Fiola (6th District) .....	774-322-1313
Representative Patricia Haddad (5th District).....	508-646-2821
Representative Paul A. Schmid (8th District).....	617-722-2017
State Senator Michael J. Rodrigues (1st District) .....	508-646-0650
U. S. Senator Elizabeth Warren.....	617-565-3170
U.S. Senator Edward J. Markey.....	508-677-0523



# Families with Children

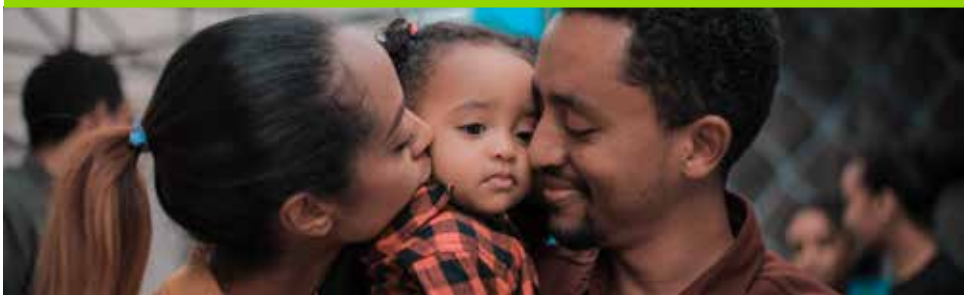
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Balanced Learning Center .....	508-942-9948
Child and Family Services .....	<b>C, P, S</b> 508-676-5708
Citizens for Citizens Head Start .....	<b>S, K, P</b> 508-675-2151
The Coalition for Health Equity and Early Development (H.E.E.D.) .....	<b>S</b> 774-473-4760
Emergency Aid to the Elderly, Disabled and Children (EAEDC) .....	508-646-6200
Fall River WIC Nutrition Program   HealthFirst Family Care Center .....	<b>C, S, P</b> 508-679-9349
Family Service Association .....	<b>S, K, P</b> 508-677-3822
Federation for Children with Special Needs .....	<b>C, H, S</b> 617-236-7210
Head Start   Early Childhood Learning & Knowledge Center .....	<b>S, K, P</b> 508-678-2961
JRI Early Childhood Training Consultation.....	774-501-7715
MENTOR South Bay Early Intervention .....	508-324-1060
Mobile Crisis   Child & Family Services .....	508-996-3154
National Maternal Mental Health Hotline .....	833-943-5746
National Runaway Safeline 24/7 (youth in crisis age 12-21) .....	800-786-2929
National Runaway Safeline Text.....	66008
Nurturing Fathers Program   UNFR.....	508-324-7900
Parent/Professional Advocacy League .....	866-815-8122
Pediatric Associates of Fall River .....	<b>P, S</b> 508-324-6800
Safe Child Visitation Center   Seven Hills Foundation .....	508-646-3521
The Children's Museum of Fall River .....	508-672-0033

## Child Abuse

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Bay Coast Behavioral .....	<b>C, P, S</b> 774-294-5722
Childhelp National Child Abuse Hotline   Talk or Text .....	800-422-4453
Children's Advocacy Center of Bristol County .....	508-674-6111
Cyber Tipline   NCMEC .....	800-843-5678
DCF Fall River Area Office .....	<b>C, S, H, P</b> 508-235-9800
MA DCF Child-at-Risk Hotline .....	<b>S, P, K, H</b> 800-792-5200
Massachusetts Society For the Prevention of Cruelty to Children .....	781-861-0890
Youth Trauma Program   Justice Resource Institute .....	508-674-6111
Youth Trauma Program   Saint Anne's Hospital .....	888-280-KIDS (5437)



## Families with Children (continued)

### Children's Behavioral Health

Arbour Health .....	508-678-2833
Bay Coast Behavioral .....	<b>C, P, S</b> 774-294-5722
Behavioral Health Crisis   MA Emergency Services Program .....	877-382-1609
Behavioral Health Helpline .....	833-773-2445
Community Behavioral Health Center   Child and Family Services .....	<b>C, P, S</b> 508-676-5708
Community Autism Resources .....	508-379-0371 ext. 16
Family Service Association .....	508-677-3822
Gnome Surf Therapy .....	774-300-9473
HealthFirst Family Care Center .....	<b>C, P, S</b> 508-679-8111
Highpoint Treatment Center .....	<b>S, P</b> 508-717-0550
Justice Resource Institute   Southeast Behavioral Health Center .....	508-745-3720
MENTOR South Bay Early Intervention .....	508-324-1060
People Incorporated .....	508-679-5233
Saint Vincent's Services .....	508-679-8511
Schwartz School Meeting Street Campus .....	508-996-3391
South Bay Early Childhood Services .....	<b>S, P</b> 508-427-5362
The Fernandes Center for Children & Families .....	508-235-5285

### Child Care

Child Care Works - PACE .....	508-999-9930
Citizens For Citizens, Inc. ....	508-675-2151
Department of Early Education and Care .....	617-988-6600
EEC Licensed Child Care Online Search: .....	<a href="https://eeclead.force.com/EEC_ChildCareSearch">https://eeclead.force.com/EEC_ChildCareSearch</a>
Family Service Association   Kids Academy .....	508-673-4421
Justice Resource Institute   TAP Program .....	508-672-4349

## Children’s Counseling Services

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Bay Coast Behavioral .....	<b>C, P, S</b>	774-294-5722
Family Service Association .....		508-678-7542
Northeast Health Services .....		508-678-0041
St. Vincent's Services .....		508-679-8511
The Fernandes Center for Children & Families .....		508-235-5285
The Youth Trauma Program .....		508-674-5600, ext. 2283

## Grandparents Raising Grandchildren

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Citizens For Citizens, Inc.   Children & Youth .....		508-675-2151
Commission on the Status of Grandparents Raising Grandchildren of Massachusetts.....		617-748-2454
Family Service Association   Family Resource Center .....		508-567-1735
MENTOR South Bay Early Intervention .....		508-324-1060
United Neighbors of Fall River .....		508-324-7900

## Parenting Classes, Groups, and Programs

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ACT Parenting Latino Group   The Women's Center .....		508-996-3343 ext. 13
Balanced Learning Center .....		508-942-9948
Boys Town of New England   Common Sense Parenting .....	<b>S</b>	774-704-7010
Child and Family Services .....		508-676-5708
Empowered Parenting   SSTAR .....		508-679-5222
Family Service Association   Family Resource Center .....		508-567-1735
Grandparents Raising Grandchildren .....		508-567-1735
Nurturing Fathers Program   UNFR .....		508-324-7900
Parent Information Network   BAMSI .....		508-947-8779
Parent/Professional Advocacy League .....		866-815-8122
Parent Stress Line   Parents Helping Parents .....		800-632-8188
Parenting   The Women's Center.....		508-996-3343 ext. 28
People Incorporated   Healthy Families .....	<b>P, S, F</b>	774-627-2483
People Incorporated   Welcome Family .....	<b>P, S, F</b>	774-627-2483
South Coast LGBTQ+ Network .....		774-775-2656
Young Parents Program (YPP)   Ser-Jobs for Progress, Inc. .....		508-676-1916 ext. 29

# Families with Children (continued)

## Schools and Education

Atlantic Charter School .....	<b>C, P, S</b>	508-646-6410
Bristol County Agricultural High School.....		508-669-6744
Diman Regional Vocational Technical High School .....		508-678-2891
Special Education Central Office   FRPS .....		508-675-8421 ext. 55262
Fall River Public Schools (FRPS) .....		508-675-8420
Holy Name School .....		508-674-9131
Parent Information Center   FRPS.....		508-675-8421
Parent-Child Home Program   FRPS .....		508-675-8421
School Finder Help Line .....	<b>C, S, K, H, P</b>	800-208-2242
School Finder HelpLine (Portuguese) .....	<b>P</b>	617-339-8339

## Youth Programs

BOLDER (Building our Lives Determined, Empowered, Resilient)		
SSTAR.....	<b>C, S, P</b>	508-679-5222
Boy Scouts of America .....		401-351-8700
Boys & Girls Club of Fall River .....		508-672-6340
Fall River Public Library .....		508-324-2700
Fall River YMCA .....		508-675-7841
Girl Scouts of Southeastern New England.....		401-331-4500
Greater Fall River RE-CREATION.....		508-679-0922
Salvation Army .....		508-679-7900 ext. 105
South Coast LGBTQ+ Network .....		774-775-2656
YWCA Southeastern Massachusetts .....	<b>S</b>	508-999-3255
YouthBuild Fall River   Old Colony YMCA.....		508-678-1975





## Healthcare and Insurance

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Bristol Community College Dental Hygiene Clinic .....	774-357-2139
Children's Medical Security Plan.....	800-841-2900
City of Fall River Health and Human Services .....	774-320-5136
Family Planning   Citizens for Citizens .....	<b>C, S, P</b> 508-673-2400
Health Resource Navigation (Spanish )   Bilingual Missionary Church .....	<b>S</b> 781-302-6441
Health Safety Net.....	800-841-2900
HealthFirst Family Care Center.....	<b>C, S, P</b> 508-679-8111
Massachusetts Health Connector.....	877-623-6765
MassHealth.....	800-841-2900
Saint Anne's Hospital Financial Counseling .....	<b>P</b> 508-235-5029
Senior Whole Health .....	<b>C, S, K, H, P</b> 888-566-3526
SingleCare .....	844-234-3057
SSTAR Family Healthcare Center .....	<b>C, S, P</b> 508-675-1054

## Home Care, Respite Care, and Hospice

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Accent Care Home Health.....	508-235-5312
Continuum Hospice and Palliative Care .....	508-744-4077
Family Service Association   Home Assistance Program ...	508-677-3822
Gentiva Hospice .....	508-672-0580
Prosper Assisted Living .....	508-324-7960
Southcoast Visiting Nurse Association .....	800-698-6877



## Housing and Unhoused Services

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Catholic Charities, Diocese of Fall River .....	508-674-4681
Department of Transitional Assistance (DTA) .....	508-646-6200
Fall River Coordinated Entry .....	774-520-2555
Fall River Housing Authority .....	508-675-3500
FRPS Homeless Education Liaison .....	508-675-8421
Forever Paws Animal Shelter .....	508-677-9154
MA Department of Housing & Community Development..	866-584-0653

## Emergency Shelters

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Emergency Housing Assistance Resource Contact .....	866-584-0653
Emergency Shelter Assistance (families)   Fall River TAO .....	508-646-6200
Emergency Shelter Assistance (individuals)   First Step Inn .....	508-674-2788
Fall River Family Center   Southeast Family Services .....	508-679-2109
Families Overcoming Challenges Utilizing Support (FOCUS) Justice Resource Institute .....	508-617-4359
First Step Inn   Steppingstone Incorporated .....	508-679-8001
Our Sister's Place (domestic violence survivors and children) .....	508-677-0224
The Women's Center of New Bedford .....	508-996-3343

## Housing Services

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Community Action Agency   Citizens for Citizens .....	508-679-0041
Community Development Agency .....	508-679-0131
Community Housing Resources Board .....	508-679-1769
Fall River Department of Minimum Housing .....	508-324-2541
NeighborWorks Housing Solutions .....	781-422-4208
No Place Like Home   Catholic Social Services .....	508-997-7337
Public Housing   Fall River Housing Authority .....	508-675-3500

## Transitional Housing

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Catholic Charities, Diocese of Fall River .....	508-997-7337
Next Step Home   Steppingstone Incorporated .....	508-674-2788 ext. 113
Stone Residence   Steppingstone Incorporated .....	508-675-4159
Veterans Transition House (VTH) .....	508-992-5313
YWCA Southeastern Massachusetts .....	<b>S</b> 508-999-3255

## Rent/Utilities Assistance

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Catholic Charities, Diocese of Fall River.....	508-674-4681
Emergency Aid to the Elderly, Disabled and Children (EAEDC) .....	508-646-6200
Fuel Assitance   Citizens for Citizens .....	508-679-0041
Lifeline Program Support Center .....	800-234-9473
PACE Housing Opportunity Center .....	508-993-0033
Residential Assistance for Families in Transition (RAFT) NeighborWorks Housing Solutions .....	781-422-4204
SER-Jobs .....	508-676-1916
Massachusetts Rental Voucher Program (MRVP) & Section 8 Fall River Housing Authority .....	508-675-3500
NeighborWorks Housing Solutions .....	781-422-4200

## Legal Services

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Catholic Charities, Diocese of Fall River   Immigration .....	<b>S, P, C, K</b> 508-674-4681
Guardianship Program   Family Service Association .....	508-677-3822
MA Homicide Bereavement Services .....	617-727-2200 ext. 2160
Road to Healing (impaired driving victims)   South Shore Resource and Advocacy Center .....	508-746-2664
Source Hub .....	<b>P</b> 508-558-1040
South Coastal Counties Legal Services .....	800-244-9023



# LGBTQIA+ Support

## Advocacy and Support

Acts of Hate Hotline .....	83-END-H8-NOW   833-634-8669
Balanced Learning Center .....	774-654-0631
City of Fall River Diversity & Inclusion Committee .....	508-324-2000
Confronting Discrimination Committee   UNFR .....	508-324-7900
Family Service Association .....	508-677-3822
FR Pride Committee .....	508-496-3773
GLBTQ Legal Advocates & Defenders (G.L.A.D.) .....	617-426-1350
The South Coast LGBTQ+ Network .....	774-775-2656
Transgender Emergency Fund of Massachusetts .....	774-243-4647
Women's Fund SouthCoast .....	508-219-6102

## Crisis

Fenway Health (25+ years old) .....	888-340-4528
Fenway Health (ages under 25) .....	800-399-PEER
LGBTQ Elder Line (seniors) .....	888-234-7243
The Trevor Project (youth ages 13-24) .....	866-488-7386
Trans Lifeline .....	877-565-8860
Youth Talkline (up to age 25) .....	800-246-7743

## Medical and Mental Health

Bay Coast Behavioral .....	<b>C, P, S</b> 774-294-5722
Fall River Trans Clinic .....	508-235-0481
Family Planning   Citizens for Citizens .....	508-673-2400
Family Service Association .....	508-678-7542
Fenway Health   Violence Recovery Program .....	617-927-6250
Greater New Bedford Community Health Care Center, Inc. .....	508-992-6553
HealthFirst Family Care Center .....	<b>C, P, S</b> 508-679-8111
TWIST Men's Health Project   Seven Hills .....	508-755-2340



# Mental Health

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Bay Coast Behavioral .....	<b>C, P, S</b>	774-294-5722
Community Behavioral Health Center .....	<b>C, P, S</b>	508-996-3154
Coordinated Speciality Care   DMH .....	<b>S</b>	508-235-7264
Corrigan Mental Health .....	<b>S, P</b>	508-235-7200
Fall River Recovery Connection Center   Southeast Recovery Learning Community .....		774-212-4519
Family Service Association .....		508-677-3822
Fall River Recovery Connection Center .....		774-328-7701
Gnome Surf Therapy .....		774-300-9473
HealthFirst Family Care Center .....	<b>C, P, S</b>	508-679-8111
LaBella Vida (Adult) Day Care .....		774-202-1065
MA Department of Mental Health .....		617-626-8000
NorthEast Health Services LLC .....		508-678-0041
Parent Information Network   BAMSI .....		508-947-8779
Peer Support Line   South East Recovery Learning Community .....		877-733-7563
Samaritans Southcoast (Talk or Text) .....	<b>C, S, K, H, P</b>	988
Seven Hills Behavioral Health .....		508 755-2340
South Bay Community Services .....	<b>P</b>	508-324-1060
South East Recovery Learning Community.....		508-675-3137

## Children’s Counseling Services

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Children’s Advocacy Center of Bristol County .....	<b>S</b>	508-674-6111
Family Service Association .....		508-677-3822
MENTOR South Bay Early Intervention .....		508-324-1060
NorthEast Health Services .....		508-678-0041
St. Vincent’s Services .....		508-679-8511
The Fernandes Center for Children & Families .....		508-235-5285

## Counseling and Support

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Arbour Counseling Services .....	<b>S, P</b>	508-678-2833
Balanced Learning Center .....		508-942-9948
Changing Directions Counseling LLC Somerset .....		508-689-7888
GriefShare Support Groups/Events .....		800-395-5755
Solid Ground Psychotherapy .....		508-679-4333
SSTAR Family Healthcare Center .....	<b>C, S, P</b>	508-679-5222
Steppingstone Incorporated   Outpatient Clinic .....	<b>S, P</b>	508-679-0033
The Women’s Center of New Bedford Fall River Office .....		508-672-1222

# Mental Health (continued)

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## Crisis Assistance

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- Bay Cove Human Services Urgent Care Center ..... 800-981-4357
- BMC Fall River Emergency Services ..... 877-425-0048
- Crisis Text Line 24/7 ..... Text 'HOME' to 741741
- Fall River Emergency Services Program (FRESP) 24 Hour Hotline  
..... 800-981-HELP (4357)
- MA Department of Mental Health Crisis Line 24 Hours ..... 877-382-1609
- Mobile Crisis Intervention ..... **C, P, S** 508-996-3154
- National Suicide and Crisis Lifeline 24 Hours (Talk or Text) ..... 988  
..... Chat visit 988lifeline.org
- The Trevor Project (LGBTQ+ youth ages 13-24) ..... 866-488-7386  
..... Text 'START' to 678-678
- Veterans Crisis Line 24/7 (Talk or Text) ..... 988 press #1

## Loss Support

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- Learn to Cope ..... 508-738-5148
- Safe Place for Survivors of Suicide Loss ..... 508-679-9777 ext. 10
- Support After a Death by Overdose ..... 617-982-2150

## Suicide Prevention

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- National Suicide and Crisis Lifeline 24 Hours (Talk or Text) ..... 988
- Samaritans Southcoast (Talk or Text) ..... **C, S, K, H, P** ..... 988





## Pregnant and Pregnancy Prevention

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CVS Minute Clinic   Birth Control Care .....	508-672-2403
Catholic Charities, Diocese of Fall River	
Adoption by Choice .....	508-674-4681
Pregnancy Counseling .....	508-674-4681
Citizens for Citizens Family Planning .....	<b>C, S, P</b> 508-673-2400
The Coalition for Health Equity and Early Development (H.E.E.D.)	
.....	<b>S</b> 774-473-4760
Fall River WIC Nutrition Program .....	<b>S, K, P</b> 508-679-9349
HealthFirst Family Care Center .....	<b>C, P, S</b> 508-679-8111
National Maternal Mental Health Hotline .....	833-943-5746
New Beginnings   Southcoast Health .....	508-951-1326
People Incorporated   Healthy Families .....	<b>S, P, F</b> 774-627-2483
Pregnancy and Postpartum Services   Steppingstone Incorporated	
.....	<b>S, P</b> 508-674-2788
Teen Pregnancy Prevention Program   Citizens for Citizens	
.....	<b>C, S, P</b> 508-673-2400
Young Parent Support   Child and Family Services .....	508-676-5708
Young Parents Program (YPP)   Ser-Jobs for Progress, Inc.	
.....	508-676-1916 ext. 29
Your Options Medical Center .....	<b>S</b> 508-252-8230

# Recreation

Fall River Heritage State Park .....	508-675-5759
Fall River Historical Society .....	508-679-1071
Fall River Parks and Recreation Department .....	508-324-2550
Fall River Public Library.....	508-324-2700
Mass in Motion .....	<b>S, P</b> 508-324-2410

Abbott Court Playground	335 Birch Street
Aetna Street Playground	281-371 Aetna Street
Bank Street Tot Lot	433-473 Bank Street
Bicentennial Park	800 Davol Street
Brittland Park	Pleasant Street & Fifteenth Street
Columbus Playground	1-77 Wall Street
Davis Playground	845 Meridian Street
Desmarais Playground	399 McGowen Street
Dumont Park	1360 County Street
Father Kelly Park	33-99 Saucier Street
Father Travassos Park	143 Everett Street
Griffin Playground	Fourth Street & Branch Street
Highland Park	Robeson Street & President Avenue
Hudner Field	Stanley Street
Jose Silva Memorial Dog Park	Locust Street & North Quarry Street
Kennedy Park	145-199 Bradford Avenue
Lafayette Park	2-242 Mason Street
Maplewood Park	1-199 Albert Street
Massasoit Tot Lot	182 Wamsutta Street
North Park	285 Hood Street
Pulaski Playground	6-98 Pulaski Street
Ruggles Park	658-786 Pine Street
Small School Baseball Field	160 Wall Street
Thomas Chew Field	730 Globe Street
Thomas J. Giunta Memorial Tot Lot	433-473 Bank Street
Turner Playground	52 Locust Street

Baseball Field  
 Basketball Court  
 Ice Skating Area  
 Little League Field  
 Playground  
 Skateboard Park  
 Soccer Field  
 Softball Field  
 Splash Pad  
 Tennis

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# Substance Use and Overdose Prevention

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AA (Alcoholics Anonymous) Meeting Locator.....	866-920-0628
Al-Anon Family Groups Meeting Information .....	888-425-2666
Al-Anon/Alateen   AFG of MA Inc. ....	508-366-0556
Child and Family Services .....	508-676-5708
Dual Recovery Anonymous   Fall River Recovery Connection Center .....	774-328-7701
FAST Team   FRPD .....	508-676-3528
Fall River Comprehensive Treatment Center .....	508-676-1307
HealthFirst Family Care Center .....	<b>C, S, P</b> 508-679-8111
Massachusetts Tobacco Cessation and Prevention .....	800-QUIT-NOW
Narcotics Anonymous New England Region MA Meetings .....	866-624-3578
Peer2Peer Recovery Support   Steppingstone Incorporated .....	508-567-5086
River to Recovery, Inc. ....	508-567-8727
Seven Hills Behavioral Health .....	508-235-1012
Stanley Street Treatment and Resources (SSTAR) ...	<b>C, S, P</b> 508-679-5222

## Adolescent Treatment and Prevention

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BOLDER (Building Our Lives Determined, Empowered, Resilient) SSTAR .....	<b>C, S, P</b> 508-679-5222
Fuller Hospital   Attleboro .....	508-761-8500
Institute for Health and Recovery   Fall River .....	866-705-2807

## Detoxification Facilities

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AdCare Treatment Center   Worcester .....	800-525-6465
Community Healthlink Substance Abuse Continuum   Worcester .....	508-860-1200
Gosnold Treatment Center   Falmouth .....	800-444-1554
High Point Treatment Center Admissions .....	800-233-4478
SSTAR   Acute Treatment Services .....	<b>C, S, P</b> 508-689-6190



## Harm Reduction/SSP Services

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Seven Hills Behavioral Health ..... 508-235-1012  
Stanley Street Treatment and Resources (SSTAR) ..... 508-679-5222

## Inpatient Treatment

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Fuller Hospital | Attleboro ..... 508-761-8500  
High Point Treatment Center Admissions ..... 800-233-4478

## Loss Support

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Learn to Cope ..... 508-738-5148  
Recovery Connection Center ..... 774-328-7701  
Support After a Death by Overdose ..... 617-982-2150

## Opioid Use Disorder

(and Methadone, Naloxone (NARCAN), Suboxone Providers)

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High Point Treatment Center Admissions ..... 800-233-4478  
FAST Team | FRPD ..... 508-676-3528  
Fall River Comprehensive Treatment Center ..... 508-676-1307  
Naloxone (NARCAN) | CVS Pharmacy 24 Hours ..... 508-672-2403  
Narcotics Anonymous New England Region MA Meetings  
..... 866-624-3578  
New Beginnings | Southcoast Health ..... 508-951-1326  
Seven Hills Behavioral Health ..... 508-235-1012  
SSTAR | Lifeline ..... **C, S, P** 774-627-2087

# Substance Abuse and Overdose Prevention

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## Outpatient Treatment

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Adcare Outpatient at North Dartmouth.....	508-999-1102
Arbour Counseling Services .....	508-678-2833
Bay Coast Behavioral .....	774-294-5722
Child and Family Services .....	508-676-5708
HealthFirst Family Care Center .....	<b>C, P, S</b> 508-679-8111
High Point Treatment Center Admissions .....	800-233-4478
Institute for Health and Recovery   Fall River.....	866-705-2807
New Beginnings   Southcoast Health .....	<b>C, P, S</b> 508-951-1326
South Bay Community Services   The MENTOR Network ....	508-427-5362
SSTAR   Intensive Outpatient Program.....	508-235-7058
Steppingstone Incorporated   Outpatient Clinic .....	<b>S, P</b> 508-679-0033

## Residential Treatment Facilities

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Anchor House (men)   Plymouth .....	508-746-6654
Edwina Martin House (women)   Brockton .....	508-583-0493
Emerson House (women)   Falmouth .....	800-444-1554
Harmony House (men)   New Bedford .....	508-992-8948
Miller House (men)   Falmouth .....	508-540-5052
Monarch House (women)   New Bedford .....	508-992-0800
My Sister's House (women)   Roxbury .....	617-442-8800
North Cottage (men)   Norton .....	508-285-2701
Steppingstone Incorporated   Fall River Men's Recovery Home .....	508-617-4436
Steppingstone Incorporated   Fall River Women's Therapeutic Community.....	508-674-2788 ext. 101
Steppingstone Incorporated   Men's Transition House .....	508-674-2788 Ext. 118
Steppingstone Incorporated   New Bedford Women's Therapeutic Community.....	508-984-1880





## Translation Services

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American Translators Association .....	508-542-4138
Massachusetts Alliance of Portuguese Speakers .....	<b>P</b> 800-232-7725
Source Hub .....	<b>P</b> 508-558-1040

## Veterans' Services

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American Red Cross of Massachusetts Veterans Services .....	781-410-3670
Caregiver Support Line.....	855-260-3274
Debt Management Center (nonmedical debts) .....	800-827-0648
Fall River Veterans Service Office.....	508-324-2432
MA Department of Veterans' Services.....	888-844-2838
My VA 411 Information Line 24/7.....	800-698-2411
National Call Line for Homeless Veterans .....	877-424-3838
New Bedford VA (health) Clinic .....	508-994-0217
Quit VET (stop smoking) .....	855-784-8838
VA Benefits Hotline .....	800-827-1000
VA Regional Office .....	401-223-3683
Veterans Affairs Supportive Housing (VASH).....	401-265-4114
Veterans Association of Bristol County .....	508-679-9277
Veterans Crisis Line 24/7(Talk or Text) .....	988 press #1
Veterans' Transition House   New Bedford.....	508-992-5313
Vets Center 24/7 .....	877-927-8387
VetUnite.....	774-481-1679
Volunteers of America of Massachusetts Veterans Services .....	617-522-8086
Women Veterans Hotline .....	855-829-6636

# YouTube Channel

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To learn more about the organizations listed below visit our YouTube channel [www.youtube.com/@unitedneighborsfr](http://www.youtube.com/@unitedneighborsfr) or scan the QR code:



Child & Family Services  
Citizens for Citizens  
Diman Family Connection  
Fall River Pride Committee  
Fall River Youth Violence Prevention  
Family Resource Center  
Family Service Association  
Health and Human Services Department | City of Fall River  
HealthFirst Family Care Center  
Justice Resource Institute Youth Trauma Program  
Mass in Motion  
Parent Information Network  
People Incorporated  
Saint Anne's Hospital Patient Financial Services  
South Coastal Counties Legal Services  
Southcoast Health New Beginnings  
Southeastern Massachusetts SER-Jobs for Progress, Inc.  
SSTAR  
The Women's Center  
United Neighbors of Fall River  
United Way Mass 2-1-1

A photograph showing several hands of different skin tones being held together in a supportive grip. The hands are positioned in the center of the frame, with some fingers overlapping. The background is blurred, showing what appears to be a person's arm and a watch.

**You have two hands...**

One to help yourself, the second to help others.

# Important Phone Numbers

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Doctor: \_\_\_\_\_

Dentist: \_\_\_\_\_

Pharmacy: \_\_\_\_\_

Emergency Contact 1: \_\_\_\_\_

Emergency Contact 2: \_\_\_\_\_

## Notes

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*Printing made possible, in part, through the generosity of Saint Anne's Hospital.*

**Saint Anne's Hospital | 795 Middle Street | 508-674-5600**


Tennis  
Splash Pad  
Softball Field  
Soccer Field  
Skateboard Park  
Skateboard Park  
Playground  
Little League Field  
Ice Skating Area  
Ice Skating Court  
Basketball Court  
Baseball Field

Fall River Heritage State Park ..... 508-675-5759  
 Fall River Historical Society ..... 508-679-1071  
 Fall River Parks and Recreation Department ..... 508-324-2550  
 Fall River Public Library..... 508-324-2700  
 Mass in Motion ..... **S, P** 508-324-2410

Abbot Court Playground	335 Birch Street
Aetha Street Playground	281-371 Aetha Street
Bank Street Tot Lot	433-473 Bank Street
Bicentennial Park	800 Davol Street
Britland Park	Pleasant Street & Fifteenth Street
Columbus Playground	1-77 Wall Street
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Maplewood Park	1-199 Albert Street
Massasoit Tot Lot	182 Wamsutta Street
North Park	285 Hood Street
Pulaski Playground	6-98 Pulaski Street
Ruggles Park	658-786 Pine Street
Small School Baseball Field	160 Wall Street
Thomas Chew Field	730 Globe Street
Thomas J. Giunta Memorial Tot Lot	433-473 Bank Street
Turner Playground	52 Locust Street



## Healthcare and Insurance

Bristol Community College Dental Hygiene Clinic ..... 774-357-2139  
 Children's Medical Security Plan..... 800-841-2900  
 City of Fall River Health and Human Services ..... 774-320-5136  
 Family Planning | Citizens for Citizens ..... **C,S,P** 508-673-2400  
 Health Resource Navigation (Spanish) | Bilingual Missionary  
 Church ..... **S** 781-302-6441

Health Safety Net ..... 800-841-2900  
 HealthFirst Family Care Center ..... **C,S,P** 508-679-8111  
 Massachusetts Health Connector..... 877-623-6765  
 MassHealth..... 800-841-2900

Saint Anne's Hospital Financial Counseling ..... **P** 508-235-5029  
 Senior Whole Health ..... **C,S,K,H,P** 888-566-3526  
 SingleCare ..... 844-234-3057

SSTAR Family Healthcare Center ..... **C,S,P** 508-675-1054

## Loss Support

Learn to Cope ..... 508-738-5148  
 Recovery Connection Center ..... 774-328-7701  
 Support After a Death by Overdose ..... 617-982-2150



- BOLDER (Building our Lives Determined, Empowered, Resilient) ..... **C,S,P** 508-679-5222
- SSSTAR..... 508-679-5222
- Boy Scouts of America ..... 401-351-8700
- Boys & Girls Club of Fall River ..... 508-672-6340
- Fall River Public Library ..... 508-324-2700
- Fall River YMCA ..... 508-675-7841
- Girl Scouts of Southeastern New England..... 401-331-4500
- Greater Fall River RE-CREATION..... 508-679-0922
- Salvation Army ..... 508-679-7900 ext. 105
- South Coast LGBTQ+ Network ..... 774-775-2656
- YWCA Southeastern Massachusetts ..... **S** 508-999-3255
- YouthBuild Fall River | Old Colony YMCA..... 508-678-1975

## Youth Programs

- Atlantic Charter School ..... **C,P,S** 508-646-6410
- Bristol County Agricultural High School..... 508-669-6744
- Diman Regional Vocational Technical High School ..... 508-678-2891
- Special Education Central Office | FRPS ..... 508-675-8421 ext. 55262
- Fall River Public Schools (FRPS) ..... 508-675-8420
- Holy Name School ..... 508-674-9131
- Parent Information Center | FRPS..... 508-675-8421
- Parent-Child Home Program | FRPS ..... 508-675-8421
- School Finder Help Line ..... **C,S,K,H,P** 800-208-2242
- School Finder Helpline (Portuguese) ..... **P** 617-339-8339

## Schools and Education

## Children's Counseling Services

Bay Coast Behavioral ..... **C,P,S** 774-294-5722  
Family Service Association ..... 508-678-7542  
Northeast Health Services ..... 508-678-0041  
St. Vincent's Services ..... 508-679-8511  
The Fernandes Center for Children & Families ..... 508-235-5285  
The Youth Trauma Program ..... 508-674-5600, ext. 2283

## Grandparents Raising Grandchildren

Citizens For Citizens, Inc. | Children & Youth ..... 508-675-2151  
Commission on the Status of Grandparents Raising Grandchildren  
of Massachusetts..... 617-748-2454  
Family Service Association | Family Resource Center ..... 508-567-1735  
MENTOR South Bay Early Intervention ..... 508-324-1060  
United Neighbors of Fall River ..... 508-324-7900

## Parenting Classes, Groups, and Programs

ACT Parenting Latino Group | The Women's Center .....  
508-996-3343 ext. 13  
Balanced Learning Center ..... 508-942-9948  
Boys Town of New England | Common Sense Parenting  
..... **S** 774-704-7010  
Child and Family Services ..... 508-676-5708  
Empowered Parenting | SSTAR ..... 508-679-5222  
Family Service Association | Family Resource Center ..... 508-567-1735  
Grandparents Raising Grandchildren ..... 508-567-1735  
Nurturing Fathers Program | UNFR ..... 508-324-7900  
Parent Information Network | BAMSI ..... 508-947-8779  
Parent/Professional Advocacy League ..... 866-815-8122  
Parent Stress Line | Parents Helping Parents ..... 800-632-8188  
Parenting | The Women's Center..... 508-996-3343 ext. 28  
People Incorporated | Healthy Families ..... **P,S,F** 774-627-2483  
People Incorporated | Welcome Family ..... **P,S,F** 774-627-2483  
South Coast LGBTQ+ Network ..... 774-775-2656  
Young Parents Program (YPP) | Ser-Jobs for Progress, Inc.  
..... 508-676-1916 ext. 29





## Families with Children (continued)

### Children's Behavioral Health

Arbour Health ..... 508-678-2833  
 Bay Coast Behavioral ..... **C,P,S** 774-294-5722  
 Behavioral Health Crisis | MA Emergency Services Program  
 877-382-1609

Behavioral Health Helpline ..... 833-773-2445  
 Community Behavioral Health Center | Child and Family Services  
 ..... **C,P,S** 508-676-5708

Community Autism Resources ..... 508-379-0371 ext. 16  
 Family Service Association ..... 508-677-3822  
 Gnome Surf Therapy ..... 774-300-9473

HealthFirst Family Care Center ..... **C,P,S** 508-679-8111  
 Highpoint Treatment Center ..... **S,P** 508-717-0550  
 Justice Resource Institute | Southeast Behavioral Health Center

..... 508-745-3720  
 MENTOR South Bay Early Intervention ..... 508-324-1060  
 People Incorporated ..... 508-679-5233  
 Saint Vincent's Services ..... 508-679-8511

Schwartz School Meeting Street Campus ..... 508-996-3391  
 South Bay Early Childhood Services ..... **S,P** 508-427-5362  
 The Fernandes Center for Children & Families ..... 508-235-5285

### Child Care

Child Care Works - PACE ..... 508-999-9930  
 Citizens For Citizens, Inc. .... 508-675-2151  
 Department of Early Education and Care ..... 617-988-6600  
 ECC Licensed Child Care Online Search:

..... [https://eeced.force.com/ECC\\_ChildCareSearch](https://eeced.force.com/ECC_ChildCareSearch)  
 Family Service Association | Kids Academy ..... 508-673-4421  
 Justice Resource Institute | TAP Program ..... 508-672-4349

Balanced Learning Center ..... 508-942-9948  
 Child and Family Services ..... **C, P, S** 508-676-5708  
 Citizens for Citizens Head Start ..... **S, K, P** 508-675-2151  
 The Coalition for Health Equity and Early Development (H.E.E.D.)  
**S** 774-473-4760

Emergency Aid to the Elderly, Disabled and Children (EAEDC)  
 ..... 508-646-6200  
 Fall River WIC Nutrition Program | HealthFirst Family Care Center  
**C, S, P** 508-679-9349

Family Service Association ..... **S, K, P** 508-677-3822  
 Federation for Children with Special Needs ..... **C, H, S** 617-236-7210  
 Head Start | Early Childhood Learning & Knowledge Center  
**S, K, P** 508-678-2961

JRI Early Childhood Training Consultation ..... 774-501-7715  
 MENTOR South Bay Early Intervention ..... 508-324-1060  
 Mobile Crisis | Child & Family Services ..... 508-996-3154  
 National Maternal Mental Health Hotline ..... 833-943-5746  
 National Runaway Safeline 24/7 (youth in crisis age 12-21)  
 ..... 800-786-2929

National Runaway Safeline Text ..... 66008  
 Nurturing Fathers Program | UNFR ..... 508-324-7900  
 Parent/Professional Advocacy League ..... 866-815-8122  
 Pediatric Associates of Fall River ..... **P, S** 508-324-6800  
 Safe Child Visitation Center | Seven Hills Foundation ..... 508-646-3521  
 The Children's Museum of Fall River ..... 508-672-0033

## Child Abuse

Bay Coast Behavioral ..... **C, P, S** 774-294-5722  
 Childhelp National Child Abuse Hotline | Talk or Text ..... 800-422-4453  
 Children's Advocacy Center of Bristol County ..... 508-674-6111  
 Cyber Tipline | National Center for Missing and Exploited Children ..... 800-843-5678  
 DCF Fall River Area Office ..... **C, S, H, P** 508-235-9800  
 MA DCF Child-at-Risk Hotline ..... **S, P, K, H** 800-792-5200  
 Massachusetts Society For the Prevention of Cruelty to Children  
 ..... 781-861-0890  
 Youth Trauma Program | Justice Resource Institute ..... 508-674-6111  
 Youth Trauma Program | Saint Anne's Hospital ..... 888-280-KIDS (5437)

Acts of Hate Hotline ..... 83-END-H8-NOW | 833-634-8669  
Alternative Housing Voucher Program (AHVP) | Fall River Housing  
Authority ..... 508-675-3500

Bay Coast Behavioral | ABA Services for Children ..... 774-294-5722  
Brain Injury Association of Massachusetts ..... 508-475-0032  
Caregiver to Caregiver Respite Network ..... 617-236-7210  
Catholic Charities, Diocese of Fall River | Office for Persons  
with Disabilities ..... 508-997-7337

Community Autism Resources ..... 800-588-9239  
Community Connections Inc. .... 800-308-1321  
Department of Developmental Services ..... 508-730-1209  
Disabled Persons Protection Commission ..... 800-426-9009  
Emergency Aid to the Elderly, Disabled and Children (EAEDC)  
Department of Transitional Assistance ..... 508-646-6200  
Epilepsy Foundation New England ..... 617-506-6041  
Fall River Commission on Disability ..... 508-324-2520  
Fall River Public Schools Special Education Central Office  
..... 508-675-8421 ext. 55262

Federation for Children with Special Needs ..... 617-236-7210  
Genome Surf Therapy ..... 774-300-9473  
Massachusetts Rehabilitation Commission ..... 508-678-9041  
Labella Vida (Adult) Day Care ..... 774-202-1065  
Nonotuck Resource Associates | Brockton/Plymouth ..... 413-586-5256  
People Incorporated ..... 508-679-5233  
People Incorporated | Employment & Job Training ..... 508-679-5230  
People Incorporated | Family Support Center ..... 774-488-5334

Schwartz School Meeting Street Campus ..... 508-996-3391  
Southeast Center for Independent Living ..... 508-679-9210  
Tenancy Preservation Program | MA Housing Court ..... 617-788-6500  
The Arc of Bristol County ..... 508-679-0001

## Disability Services



## Basic Needs



## Emergency Food/Toiletries

Laundry Love | Kam's & Star Laundromats ..... 508-571-5132  
Source Hub ..... **P** 508-558-1040

Project Bread Food Source Hotline ..... 800-645-8333  
Salvation Army Personal Item Kits ..... 508-679-7900  
United Neighbors of Fall River ..... 508-324-7900  
YWCA Southeastern Massachusetts ..... **S** 508-999-3255

## Gently Used Clothing

Church of the Holy Spirit Thrift Store ..... 508-672-5571  
Church of Our Savior ..... 508-672-3454  
First Baptist Church Clothing Ministry ..... 508-672-5381  
Pope Francis Outreach Center Thrift Shop ..... 508-678-7412  
St. Luke's Episcopal Church Thrift Shop ..... 508-678-5118

## Household Items and Furniture

My Brother's Keeper (furniture) ..... 774-305-4577  
Red Cross | Home Fire Prevention ..... 800-564-1234  
St. Vincent de Paul Exchange Store & Furniture Outlet ..... 508-672-9129  
The Home Project | UNFR (household items) ..... 508-324-7900

## SNAP / HIP / WIC

Catholic Charities, Diocese of Fall River ..... 508-674-4681  
Citizens for Citizens ..... 508-679-0041  
Department of Transitional Assistance ..... 877-382-2363  
Fall River WIC Nutrition Program ..... **S, C, K, P** 508-679-9349  
Mass-in-Motion ..... 508-324-2405  
SNAP Kiosk | DTA Fall River Office ..... 508-646-6200  
SNAP Kiosk | Family Resource Center ..... 508-567-1735

# Emergency Services

- Acts of Hate Hotline ..... 83-END-H8-NOW | 833-634-8669
- American Red Cross ..... 800-REDCROSS | 800-733-2767
- Behavioral Health Crisis | MA Emergency Services Program  
877-382-1609
- Behavioral Health Helpline ..... 833-773-2445
- Chariton Memorial Hospital: Emergency Department ..... 844-744-544
- Childhelp National Child Abuse Hotline | Talk or Text ..... 800-422-4453
- Corigan Mental Health Center ..... 508-235-7200
- Crisis Help | BMC/Fall River Emergency Services 24-hour line  
877-425-0048
- Cyber Tipline | National Center for Missing and  
Exploited Children ..... 800-843-5678
- Elder Protective Services 24 hour access ..... 800-922-2275
- Essential Human Services | Mass 2-1-1 ..... 211
- Fire Emergency ..... 911
- Homelessness Coordinated Entry Line ..... 774-520-2555
- LGBTQ+ | The Network/La Red 24 Hour Hotline ..... 800-832-1901
- MA Problem Gambling Helpline ..... 800-327-5050
- Medical Emergency ..... 911
- Mobile Crisis Intervention | Child & Family Services ..... 508-996-3154
- National Domestic Violence Hotline ..... 800-799-7233
- National Maternal Mental Health Hotline ..... 833-943-5746
- National Runaway Safeline 24/7 (youth in crisis age 12-21)  
800-786-2929
- National Runaway Safeline Text ..... 66008
- National Suicide and Crisis Lifeline (Talk or Text) ..... 988
- Poison Control Hotline ..... 800-222-1222
- Poison Control Hotline | Hearing Impaired ..... 888-244-5313
- Police Emergency ..... 911
- Saint Anne's Hospital: Emergency Department ..... 508-674-5600

## Non-Emergency Help or Information



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## Language Availability Key

Cape Verdean Creole .....	C
Español .....	S
ភាសាខ្មែរ .....	K
Kreyòl Ayisyen .....	H
Portugues .....	P

## Resource Navigation

Family Resource Center .....	508-567-1735
Mass 2-1-1 .....	211
United Neighbors of Fall River .....	508-324-7900

**UNITED NEIGHBORS OF FALL RIVER**  
209 Bedford Street, Suite 303  
508-324-7900 | [www.UNFR.org](http://www.UNFR.org)



*Printing made possible, in part, by Stanley Street Treatment and Resources (SSTAR) Prevention with funding from the Massachusetts Department of Public Health Bureau of Substance Addiction Services (BSAS) Prevention Unit, State Opioid Response-Prevention in Early Childhood (SOR-PEC) grant.*

*For more information on these organizations visit:  
BSAS Prevention:  
[www.mass.gov/topics/substance-use-prevention](http://www.mass.gov/topics/substance-use-prevention)  
Stanley Street Treatment and Resources (SSTAR):  
[www.sstar.org](http://www.sstar.org)  
SSTAR Prevention:  
[www.sstar.org/ssstar-prevention](http://www.sstar.org/ssstar-prevention)*



# RESOURCE GUIDE



Updated June 2024

# *Grandparents Raising* GRANDCHILDREN