

SEEING THE EMERGENCY ROOM PROVIDER

UNDERSTANDING YOUR CARE

If you are having lab tests, X-rays or CT scans, the estimated wait time for the results are:

LAB TEST

About 90 minutes from collection

X-RAY

About 60 minutes

ULTRASOUND

About 90 to 120 minutes

CT SCAN

About 60 to 120 minutes

Please feel free to ask any questions at any time.

Thank you for allowing us to care for you today.

When you arrive at the Emergency Room

We will care for you right away if you have a serious condition such as chest pain, you are very short of breath, you pass out, you have bleeding that won't stop, or other serious illness or injury. If you have a less serious condition such as a sore throat, earache, sprain, or rash, we may send you to the Rapid Assessment area. A registered nurse will talk to you to find out about your condition and let you know how we can treat you best.

Our Rapid Assessment area is open daily from 12 noon to 10 p.m. to treat patients with less serious conditions. Rapid Assessment is part of the Emergency Department. See information about Rapid Assessment on reverse.

Seeing the provider – Understanding Your Care

We know how hard it can be to wait for care when you are sick or injured. Here's some information to help you understand how we care for patients:

PLEASE NOTE: PATIENTS ARE NOT SEEN IN ORDER OF ARRIVAL. In all emergency departments – including Saint Anne's – we see patients with life-threatening or serious illness or injury first.

If your condition changes, please bring it to the attention of our staff.

**Saint Anne's
Hospital**

A STEWARD FAMILY HOSPITAL

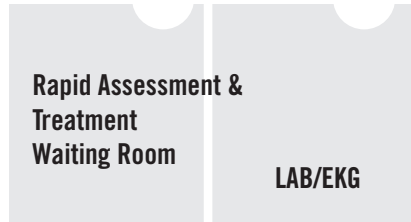
Steward



Emergency Department



Entrance & Waiting Area



What is Rapid Assessment?

Our Rapid Assessment area is designed to care for patients with less serious illness or injury, such as sore throats or simple sprains. Rapid Assessment's design enables patients to remain in one area, separate from the larger Emergency Department, for diagnostic testing and treatment needs.

Features include:

- two rapid treatment rooms located next to waiting room
- a private room for diagnostic testing such as EKG and lab
- designated area for patients awaiting results and next steps
- dedicated staff, including a nurse practitioner and Emergency Department technician

Let us help

Saint Anne's Hospital Emergency Department cares for your emotional and spiritual needs, too. Ask staff for help:

- Our social workers, case managers, and spiritual care staff are here to talk to you and your family.

Thank you for choosing Saint Anne's Hospital for your emergency care.

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