

Frequently Asked Questions

Question: What are the hospital's Clinic hours?

Our clinic is open Monday – Friday from 9 am – 3:30 pm for general COVID-19 testing (though we may close earlier if the wait time exceeds 2 hours on any given day). We also offer special early morning hours from 7:30 am – 9 am for pre-surgical/pre-procedure COVID-19 testing only. Our clinic is closed on Saturdays and Sundays, as well as on most holidays.

Where is the clinic located?

The clinic is located inside our facility, adjacent to our main entrance. All patients arriving for testing should enter via the main hospital entrance. The clinic is in a space separated from the main hospital and has its own waiting area. When our waiting area is full, patients are asked to wait in the main entrance vestibule or in their vehicles.

Are appointments required for testing? What about a provider order?

Our clinic does not book appointments. We are a walk-in testing clinic and testing is done based on order of arrival. A provider order is required in order to be tested. Your provider should fax the order to our clinic in advance of your arrival at 508-828-7994, or give you a printed copy of the order for you to bring to the clinic with you.

Do you provide testing for asymptomatic patients?

Yes, we will provide testing for anyone as long as the patient has a provider order for the test. This includes testing for symptomatic patients, as well as for exposures, travel, return to work or school, etc.

Do you offer testing for children?

Yes, we offer testing for all ages. If a family is coming in for testing for the whole family, we ask that one adult come into the main lobby of the hospital to check in and provide the names of those being tested as well as a contact number, then wait in their vehicle until the clinic calls the family in.

Can I bring someone with me when I get tested?

We ask that you do not bring someone with you unless absolutely needed for support purposes. We have limited space in our waiting areas. Children under the age of 18 must be accompanied by an adult.

What type of test is done?

Our clinic only offers the PCR test. We do not offer rapid testing in our clinic.

What is the turnaround time for testing?

Currently, results are taking between 2 and 5 days to come back. Due to fluctuations in test volume and lab capacity, we are unfortunately unable to provide a more specific turn time for results because results are not processed onsite at the hospital.

How do I get my test results?

Your test results will be sent to your provider's office, and they should contact you with your results.

Are there other testing sites in the area?

There are multiple testing sites in the greater Taunton area, including Health Express Urgent Care Center, CVS MinuteClinic, Raynham-Taunton Pediatrics and Compass Medical Urgent Care. A complete list of COVID-19 testing sites can be found at mass.gov/covid-19-testing.