

## Organization Information

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**Organization Name:** Morton Hospital

**Address:** 88 Washington Street

**City, State, Zip:** Taunton, Massachusetts 02780

**Website:** [www.mortonhospital.org](http://www.mortonhospital.org)

**Contact Name:** Julie Masci

**Contact Title:** Sr. Director of Marketing, Community Relations & Support Services

**Contact Department (Optional):** Public Affairs

**Phone:** (508) 828-7015

**Fax (Optional):** Not Specified

**E-Mail:** [julie.masci@steward.org](mailto:julie.masci@steward.org)

**Contact Address:** 88 Washington Street  
(Optional, if different from above)

**City, State, Zip:** Taunton, Massachusetts 02780  
(Optional, if different from above)

**Organization Type:** Hospital

**For-Profit Status:** For-Profit

**Health System:** Steward Health Care System

**Community Health Network Area (CHNA):** Greater Attleboro-Taunton Health & Education Response(CHNA 24),

**Regions Served:** Berkley, Bridgewater, Dighton, East Bridgewater, Lakeville, Middleborough, Norton, Other-Southeastern MA, Raynham, Rehoboth, Taunton,

## Mission and Key Planning/Assessment Documents

### **Community Benefits Mission Statement:**

Morton Hospital's community benefits mission and the guiding philosophy of our community initiatives is to establish a data-driven, evidence-based Community Benefits Program that improves the status of our community and provides access to comprehensive, high quality, compassionate, and efficient health services in the community setting.

We accomplish this by:

- Assessing and addressing the unmet health needs of our community
- Participating on local action committees/task forces
- Providing accessible, high quality care and services to everyone in our community, regardless of their ability to pay
- Collaborating with staff, providers, and community representatives to deliver meaningful programs that address statewide health priorities and local health issues
- Encouraging the community to engage in healthy lifestyles, be active participants in their health care, and to learn of the risks associated with unhealthy behaviors and poor lifestyle choices.

This community benefits philosophy expands upon the mission of Morton Hospital to identify and address community needs; particularly those that affect the health and wellness of residents throughout the greater Taunton area. Morton Hospital aims to provide culturally-sensitive, linguistically-appropriate, accessible health care services to the communities it serves. The Hospital fosters an internal environment that encourages involvement in community benefit activities and includes in its mission and goals the development of organization-wide cultural diversity programming, addressing the cultural needs of our community.

### **Target Populations:**

<b>Name of Target Population</b>	<b>Basis for Selection</b>
Individuals who are obese or overweight	High incidence of obesity and associated co-morbidities in greater Taunton community; Community Health Needs Assessment; Community Benefits Advisory Council

<p>Uninsured and/or underinsured residents in the hospital's service area</p>	<p>Need for greater health care access for uninsured/underinsured; higher uninsured rate in specific towns in hospital service area compared to MA average; Community Health Needs Assessment; Community Benefits Advisory Council</p>
<p>Individuals dealing with substance use disorder</p>	<p>Incidence rate of substance use disorders in community served; Community Health Needs Assessment; Community Benefits Advisory Council</p>
<p>Behavioral health patients; individuals with or at risk for mental health disorders</p>	<p>High incidence of behavioral health issues, as well as ongoing behavioral health stigma, in greater Taunton community</p>
<p>Individuals at risk for or diagnosed with chronic diseases like cancer, diabetes, heart disease and lung disease</p>	<p>High incidence rate of chronic diseases in service area; Community Health Needs Assessment; Community Benefits Advisory Council</p>
<p>Residents without a primary care provider</p>	<p>High incidence rate of patients without an established PCP; high incidence of chronic diseases which are best managed/prevented by having a primary care provider; Community Health Needs Assessment; Community Benefits Advisory Council</p>
<p>Unemployed residents (of working age)</p>	<p>High unemployment rate in Taunton and within hospital service area; Community Health Needs Assessment</p>
<p>Students/youth within hospital service area</p>	<p>Need for student mentoring/education to transition youth to career opportunities (low high school graduate rate in Taunton; low employment rate as identified in needs assessment); Community Health Needs Assessment</p>
<p>Taunton community</p>	<p>Taunton maintains the highest rates of poor health and wellness, and many social determinants of health within the Taunton community play a significant role in overall community wellness; Community Health</p>

	Needs Assessment; Community Benefits Advisory Council
People with, at risk for, or suspected of having COVID-19	COVID-19 pandemic spread across service area and state; World Health Organization Pandemic Declaration

**Publication of Target Populations:**

Website

**Community Health Needs Assessment:**

**Date Last Assessment Completed:**

2018

**Data Sources:**

Community Focus Groups, Hospital, Interviews, Other, Public Health Personnel, Surveys, Literature review, DPH health data

**CHNA Document:**

[MORTON HOSPITAL CHNA 2018.PDF](#)

**Implementation Strategy:**

**Implementation Strategy Document:**

[STRATEGY.PDF](#)

[2021 IMPLEMENTATION](#)

**Key Accomplishments of Reporting Year:**

While the COVID-19 pandemic significantly impacted health care facilities' ability to implement many traditional forms of community benefits and outreach programming, in 2021 Morton Hospital was able to increase programs supporting some of our key health and wellness priorities as well as enhance the level of support and capacity building we provided to the greater Taunton community.

To support our COVID-19 response efforts, in 2021 Morton Hospital expanded our COVID-19 vaccination clinic to our community and community partners, including local first responders and health care workers. The hospital first began vaccinating its employees in December of 2020, and was pleased to be able to operate an onsite vaccination clinic for both staff and community partners through March 2021. From January 2021 through March 2021, 915 total 1st doses and 1,424 total 2nd doses were administered. Of these totals, 578 1st doses and 537 2nd doses were provided to non-employees (first responders, health care workers in the community, etc.). The hospital also provided approximately 100 booster doses to employees during fall clinics. While our onsite clinic ended in March 2021, we then worked closely with our partners at Steward Medical Group (SMG) to establish a second SMG-run vaccination clinic at an offsite location. Our hospital staff were instrumental in assisting our SMG partners in planning for the clinic, as well as training of staff.

Morton Hospital also continued to operate its COVID-19 testing clinic, which was established in March of 2020 (one of the first in the region). Though in May of 2021 the hospital discontinued offering general COVID testing due to a significantly decreased demand, the hospital continues to offer pre-operative and pre-procedure testing for patients requiring a COVID test prior to a surgery or procedure.

One of our most celebrated accomplishments in 2021 was the official opening of our MORCAP Unit, a 32-Bed Level IV Inpatient Substance Use Disorders Treatment Unit developed and opened in response to the need for increased Level IV beds in southeastern Massachusetts for patients experiencing severe withdrawal symptoms and/or acute biomedical complications as a result of a substance use disorder. The unit officially began accepting new inpatients in December of 2021 and has continued to grow since.

Morton Hospital also grew another essential service line in 2021: Psychiatry. In addition to the three Psychiatry specialists who joined Morton Hospital in 2020, we welcomed an LICSW provider to support the growing volume of patients seeking care in our Outpatient Psychiatry Clinic.

Programs to support education and employment were also expanded in 2021. The hospital increased the number of hiring events, hosting nine total events (one in person and eight virtual), hiring a total of 226 new staff in 2021, of which 64 total new hires were from Taunton specifically (the city in our service area with the highest incidence rate of unemployment).

Additional, Morton Hospital trained and developed a total of nine new nurse graduations through our New Nurse Graduate Residency Program, aimed at giving new graduates the skills, education and hands on learning to transition into fulltime nursing careers.

Lastly, the hospital began working with its Community Benefits Advisory Board and newly-developed Community-Based Health Initiative (CHI) Committee to identify priorities and strategies to support with DoN funding available through the MORCAP project. The Committee met regularly throughout the year to collaborate and discuss community needs, and develop plans for a proposed strategy for a Mental Health First Aid program in the community to support mental health needs and awareness among youth and disadvantaged populations. An RFP was developed in 2021 to be released in 2022 to eligible and interested applicants from the community.

Additional achievements:

- Recruitment of new primary care providers and specialists to serve the diverse needs of the community
- Increased community support and capacity-building in the form of sponsorships and donations (nearly \$75,000 total donated in 2021)
- Collaborated with an outside consultant to work on the hospital's triennial Community Health Needs Assessment
- Invested in the mental wellbeing of our hospital staff and providers by offering free staff drop-in sessions in our Outpatient Psychiatry Clinic

### **Plans for Next Reporting Year:**

While in the second half of 2022 the hospital will maintain a focus on COVID-19 preparedness, key goals of the remainder of the year are on resuming traditional outreach activities and programming halted during the height of the pandemic. The hospital plans to:

1. Restart its co-op program partnership with Bristol-Plymouth Regional Technical School, which involved partnering with the school to support student job opportunities and on-the-job training at the hospital. (Employment, Education)

2. Develop and implement new ICU and Emergency Department residency programs. (Employment, Education)
3. Develop and implement a new Collegiate Nurse Technician (CNT) program with nursing schools the hospital currently partners with. The CNT Program will be for any nursing student completing their clinicals with us, and will be a feeder program in the New Nurse Graduate Program. (Employment, Education).
4. Expand the hospital's MORCAP program by opening additional beds and growing participation in the outpatient program. (Substance Use Disorders)
5. Officially select an applicant to receive the hospital's current DoN funding and begin distribution of funds to support a Mental Health First Aid program in the community and increase mental health awareness and intervention for youth and underserved populations. (Mental Health)
6. Complete our next triennial Community Health Needs Assessment

**Self-Assessment Form:** [Hospital Self-Assessment Update Form - Years 2 and 3](#)

## Community Benefits Programs

Behavioral Health Navigator Program	
<b>Program Type</b>	Direct Clinical Services
<b>Program is part of a grant or funding provided to an outside organization</b>	No
<b>Program Description</b>	The Behavioral Health Navigators assess behavioral health crisis patients in the Emergency Department, works with the Norton Crisis Center and community partners to place patients as needed, and provides assistance to crisis patients who are inpatients and in need of a psychiatric inpatient placement.
<b>Program Hashtags</b>	, Health Screening,
<b>Program Contact Information</b>	Christina Cronin Lead Behavioral Health Navigator 88 Washington Street Taunton, MA 02780 508-828-7238

### **Program Goals:**

Goal Description	Goal Status	Goal Type	Time Frame
Ensure behavioral health patients are connected with outpatient or inpatient care as needed.	Ongoing. In 2021, the hospital's behavioral health navigators completed 4,659 behavioral health evaluations in the hospital's Emergency Department.	Process Goal	Year 4 of 10

<b>EOHHS Focus Issues</b>	Mental Illness and Mental Health, Substance Use Disorders,
<b>DoN Health Priorities</b>	N/A,
<b>Health Issues</b>	Health Behaviors/Mental Health-Depression, Health Behaviors/Mental Health-Mental Health, Social Determinants of Health-Access to Health Care, Substance Addiction-Alcohol Use, Substance Addiction-Opioid Use, Substance Addiction-Substance Use,
<b>Target Populations</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> All Massachusetts,</li> <li>• <b>Environments Served:</b> All,</li> <li>• <b>Gender:</b> All,</li> <li>• <b>Age Group:</b> All,</li> <li>• <b>Race/Ethnicity:</b> All,</li> <li>• <b>Language:</b> All,</li> <li>• <b>Additional Target Population Status:</b> Not Specified</li> </ul>

**Partners:**

Partner Name and Description	Partner Website
Community Counseling of Bristol County	<a href="http://www.comcounseling.org">www.comcounseling.org</a>

## Center for Weight Control

<b>Program Type</b>	Direct Clinical Services
<b>Program is part of a grant or funding provided to an outside organization</b>	No
<b>Program Description</b>	Morton Hospital works in collaboration with Steward Medical Group at its Center for Weight Control in response to the high incidence rate of obesity and obesity-related chronic diseases in the greater Taunton community. The center offers both medical and surgical weight loss/weight control options, as well as monthly weight loss support groups.
<b>Program Hashtags</b>	Community Education, Prevention, Support Group,
<b>Program Contact Information</b>	Kristine Smith, 508-301-2434, 91 Washington Street, Taunton MA 02780

### **Program Goals:**

<b>Goal Description</b>	<b>Goal Status</b>	<b>Goal Type</b>	<b>Time Frame</b>
Decrease the incidence rate of obesity in the greater Taunton community	Ongoing	Outcome Goal	Year 5 of 10
Increase participation in the hospital's monthly weight loss info session/support groups by 10%	Ongoing - support groups were suspended in 2020 due to the COVID pandemic but resumed in 2021 with an average of 1 - 3 participants per session.	Outcome Goal	Year 1 of 3

<b>EOHHS Focus Issues</b>	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
<b>DoN Health Priorities</b>	N/A,



<b>Health Issues</b>	Chronic Disease-Cardiac Disease, Chronic Disease-Diabetes, Chronic Disease-Overweight and Obesity, Health Behaviors/Mental Health-Physical Activity, Social Determinants of Health-Access to Healthy Food, Social Determinants of Health-Nutrition,
<b>Target Populations</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> All Massachusetts,</li> <li>• <b>Environments Served:</b> All,</li> <li>• <b>Gender:</b> All,</li> <li>• <b>Age Group:</b> Adults,</li> <li>• <b>Race/Ethnicity:</b> All,</li> <li>• <b>Language:</b> All,</li> <li>• <b>Additional Target Population Status:</b> Not Specified</li> </ul>

**Partners:**

Partner Name and Description	Partner Website
Steward Medical Group	locations.steward.org

**Community Health Advocate Program**

<b>Program Type</b>	Access/Coverage Supports
<b>Program is part of a grant or funding provided to an outside organization</b>	No
<b>Program Description</b>	Via the Community Health Advocate Program supported by the Steward Health Care system, Morton Hospital strives to connect low-income people and disabled individuals with health insurance coverage. In 2021, the CHAs assisted 682 patients and 30 community clients with obtaining insurance coverage.

**Program Hashtags**

Community Education,

**Program Contact Information**

Dorian Payne 88 Washington Street, Taunton 508-828-7077

**Program Goals:**

Goal Description	Goal Status	Goal Type	Time Frame
Assist at least 300 community members annually in obtaining health insurance coverage.	Successful: 712 total individuals assisted in 2021	Process Goal	Year 4 of 5

**EOHHS Focus Issues**

Not Specified

**DoN Health Priorities**

Not Specified

**Health Issues**

Social Determinants of Health-Access to Health Care, Social Determinants of Health-Uninsured/Underinsured,

**Target Populations**

- **Regions Served:** All Massachusetts,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** Adults,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

**Partners:**

Partner Name and Description	Partner Website
Not Specified	Not Specified

## Community Support & Capacity Building

<b>Program Type</b>	Infrastructure to Support CB Collaboration
<b>Program is part of a grant or funding provided to an outside organization</b>	No
<b>Program Description</b>	While the COVID-19 pandemic significantly decreased the number of community events and sponsorship opportunities in the area over the past two years, in 2021, the hospital still provided nearly \$75,000 in donations and sponsorship funding to community organizations. Funding was provided to various organizations, including organizations whose mission and work is focused on the areas of youth development, child and family services, health and human services, chronic disease support, primary and preventive care, access to care, substance use disorder treatment and prevention, and more.
<b>Program Hashtags</b>	Not Specified
<b>Program Contact Information</b>	Julie Masci, 508-828-7015, Morton Hospital, 88 Washington Street, Taunton

### **Program Goals:**

Goal Description	Goal Status	Goal Type	Time Frame
Increase the hospital's level of community giving year-over-year.	Successful. In 2021, Morton Hospital increased its community sponsorships and donations by more than \$40,000 over 2020.	Process Goal	Year 3 of 3

<b>EOHHS Focus Issues</b>	Housing Stability/Homelessness,
<b>DoN Health Priorities</b>	Education, Housing, Social Environment,
<b>Health Issues</b>	Chronic Disease-Diabetes, Social Determinants of Health-Education/Learning, Social Determinants of Health-Homelessness, Social Determinants of Health-Income and Poverty,
<b>Target Populations</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> Lakeville, Middleborough, Norton, Raynham, Taunton,</li> <li>• <b>Environments Served:</b> All,</li> <li>• <b>Gender:</b> All,</li> <li>• <b>Age Group:</b> All,</li> <li>• <b>Race/Ethnicity:</b> All,</li> <li>• <b>Language:</b> All,</li> <li>• <b>Additional Target Population Status:</b> Not Specified</li> </ul>

**Partners:**

<b>Partner Name and Description</b>	<b>Partner Website</b>
Associates for Human Services	<a href="http://www.ahs.org">www.ahs.org</a>
Taunton Kiwanis Club	<a href="https://tauntonkiwanis.org/">https://tauntonkiwanis.org/</a>
Our Daily Bread Food & Resource Center	<a href="http://tauntonsoupkitchen.org">tauntonsoupkitchen.org</a>
Boys & Girls Clubs of Metro South	<a href="http://bgcmetrosouth.org">bgcmetrosouth.org</a>
Diabetes Association	<a href="http://diabetes.org">diabetes.org</a>

Taunton Area Chamber of Commerce	tauntonareachamber.org
Cranberry Country Chamber of Commerce	cranberrycountry.org

## COVID-19 Response and Testing Clinic

<b>Program Type</b>	Total Population or Community-Wide Interventions
<b>Program is part of a grant or funding provided to an outside organization</b>	No
<b>Program Description</b>	In March 2020, Morton Hospital opened one of the region's first COVID-19 testing clinics in response to the growing pandemic. Testing was available to all age groups and demographics. The clinic remained open for general community testing through May of 2021 and continues to remain open for patients requiring a COVID-19 test for upcoming surgeries or procedures. To operate the clinic and support the flow of patients into the clinic as well as the health and safety of all patients entering the facility, the hospital hired additional staffing resources including screeners.
<b>Program Hashtags</b>	Community Education, Community Health Center Partnership, Health Screening, Prevention,
<b>Program Contact Information</b>	Krystal Hilton, 508-828-7155, 88 Washington Street, Taunton, MA 02780

### **Program Goals:**

Goal Description	Goal Status	Goal Type	Time Frame
Coordinate with local and regional entities to participate in a unified response to the COVID-19 pandemic	Ongoing. We adapt and work with local and regional entities based on our community and county's risk level and trends.	Process Goal	Year 2 of 2

Reduce the rate of COVID-19 in the greater Taunton community by utilizing hospital resources to support testing, vaccination and other initiatives	Ongoing.	Outcome Goal	Year 2 of 2
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<b>EOHHS Focus Issues</b>	Not Specified
<b>DoN Health Priorities</b>	Not Specified
<b>Health Issues</b>	Infectious Disease—COVID-19,
<b>Target Populations</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> All Massachusetts,</li> <li>• <b>Environments Served:</b> All,</li> <li>• <b>Gender:</b> All,</li> <li>• <b>Age Group:</b> All,</li> <li>• <b>Race/Ethnicity:</b> All,</li> <li>• <b>Language:</b> All,</li> <li>• <b>Additional Target Population Status:</b> Not Specified</li> </ul>

**Partners:**

<b>Partner Name and Description</b>	<b>Partner Website</b>
Manet Community Health Center	<a href="http://www.manetchc.org">www.manetchc.org</a>
City of Taunton	<a href="http://www.taunton-ma.gov">www.taunton-ma.gov</a>

## COVID-19 Vaccination Clinic

<b>Program Type</b>	Direct Clinical Services
<b>Program is part of a grant or funding provided to an outside organization</b>	No
<b>Program Description</b>	In December of 2020, Morton Hospital was able to open a COVID-19 vaccination clinic supporting by vaccines supplies from the state of Massachusetts. Vaccines were initially offered to hospital staff and providers, then were expanded in 2021 to community providers, health workers, first responders, students and others in the Phase I vaccination category.
<b>Program Hashtags</b>	Prevention,
<b>Program Contact Information</b>	Krystal Hilton, 508-828-7155, 88 Washington Street, Taunton, MA 02780

### Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Establish a COVID-19 vaccine clinic to vaccinate hospital employees and providers, as well as community health worker partners.	Completed - vaccine clinic ran from December 2020 through March 2021 providing vaccines initially to hospital staff and provider, then expanding to community health and wellness workers, first responders, and others within the Phase I eligibility in 2021. From January 2021 - March 2021, a total of 915 first dose vaccines were provided and 1,424 second dose vaccines provided.	Process Goal	Year 2 of 2

<b>EOHHS Focus Issues</b>	Not Specified
<b>DoN Health Priorities</b>	Not Specified
<b>Health Issues</b>	Infectious Diseaseâ€”COVID-19,

**Target Populations**

- **Regions Served:** Berkley, Lakeville, Middleborough, Norton, Raynham, Taunton,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** Adults,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

**Partners:**

Partner Name and Description	Partner Website
Laboure College - partnered with nursing students to staff clinic and administer vaccines.	www.laboure.edu

**MORCAP (Morton Comprehensive Addiction Program)**

<b>Program Type</b>	Direct Clinical Services
<b>Program is part of a grant or funding provided to an outside organization</b>	No
<b>Program Description</b>	MORCAP is Morton Hospital's new Level 4 Substance Use Disorder Treatment Unit opened in December of 2021. The program includes a 32-bed inpatient program as well as an Intensive Outpatient Program for continuum of care. The unit is the first and only Level 4 unit in southeastern Massachusetts.
<b>Program Hashtags</b>	Health Screening, Prevention, Support Group,



**Program Contact Information**

Krystal Hilton, Chief Nursing Officer/Chief Operating Officer, 88 Washington Street, Taunton, MA 02780

**Program Goals:**

Goal Description	Goal Status	Goal Type	Time Frame
Open new SUD treatment unit and Intensive Outpatient Program to support the need for SUD treatment services in the region.	Completed - the unit opened in December 2021	Process Goal	Year 1 of 1
Increase the number of patients provided with comprehensive SUD treatment.	Ongoing - the unit opened in 2021 and currently has 18 beds open. The hospital aims to open additional beds in 2022.	Outcome Goal	Year 1 of 3

**EOHHS Focus Issues**

Substance Use Disorders,

**DoN Health Priorities**

Not Specified

**Health Issues**

Substance Addiction-Alcohol Use, Substance Addiction-Opioid Use, Substance Addiction-Substance Use,

**Target Populations**

- **Regions Served:** All Massachusetts,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** Adults,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

**Partners:**

Partner Name and Description	Partner Website
Not Specified	Not Specified

**New Nurse Graduate Program**

<b>Program Type</b>	Total Population or Community-Wide Interventions
<b>Program is part of a grant or funding provided to an outside organization</b>	No
<b>Program Description</b>	This program is designed to help transition new nurse graduates into their first professional nursing position. The program includes onsite training by hospital personnel to provide the experience, skills and knowledge new graduates need to enter the workforce and gain employment following graduation.
<b>Program Hashtags</b>	Health Professional/Staff Training, Mentorship/Career Training/Internship,
<b>Program Contact Information</b>	Krystal Hilton, Morton Hospital, 88 Washington Street, Taunton, 508-828-7155

**Program Goals:**

Goal Description	Goal Status	Goal Type	Time Frame
Train new graduates and mentor them as they enter into nursing careers at Morton.	Ongoing - in 2021, Morton Hospital trained and mentored 9 new nurse graduates through the program.	Outcome Goal	Year 3 of 3

<b>EOHHS Focus Issues</b>	Not Specified
<b>DoN Health Priorities</b>	Education, Employment,
<b>Health Issues</b>	Social Determinants of Health-Education/Learning,
<b>Target Populations</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> Taunton,</li> <li>• <b>Environments Served:</b> All,</li> <li>• <b>Gender:</b> All,</li> <li>• <b>Age Group:</b> Adults,</li> <li>• <b>Race/Ethnicity:</b> All,</li> <li>• <b>Language:</b> English,</li> <li>• <b>Additional Target Population Status:</b> Not Specified</li> </ul>

**Partners:**

<b>Partner Name and Description</b>	<b>Partner Website</b>
Not Specified	Not Specified

## Outpatient Psychiatry Clinic

<b>Program Type</b>	Direct Clinical Services
<b>Program is part of a grant or funding provided to an outside organization</b>	No
<b>Program Description</b>	The Outpatient Psychiatry Clinic was opened as a new service line in January of 2020, under the direction of the hospital's Chief of Psychiatry. The clinic provides outpatient treatment and support for patients experiencing a variety of mental health conditions. The goal of

	the clinic was to expand access to outpatient mental health services in the region, as the hospital had not provided this type of service in the past and resources in the area were minimal.
<b>Program Hashtags</b>	Health Screening, Prevention,
<b>Program Contact Information</b>	Krystal Hilton, Chief Nursing Officer/Chief Operating Officer, 88 Washington Street, Taunton, MA 02780

**Program Goals:**

Goal Description	Goal Status	Goal Type	Time Frame
Expand capacity of Outpatient Psychiatry Clinic by recruiting additional psychiatry specialists	Successful - in 2021, the hospital recruited an additional LICSW provider to join the Psychiatry team and support the high volume of patients needing support through the clinic.	Process Goal	Year 2 of 3

<b>EOHHS Focus Issues</b>	Mental Illness and Mental Health,
<b>DoN Health Priorities</b>	Social Environment, Violence,
<b>Health Issues</b>	Health Behaviors/Mental Health-Depression, Health Behaviors/Mental Health-Mental Health, Health Behaviors/Mental Health-Stress Management,
<b>Target Populations</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> All Massachusetts,</li> <li>• <b>Environments Served:</b> All,</li> <li>• <b>Gender:</b> All,</li> <li>• <b>Age Group:</b> Adults, Elderly,</li> <li>• <b>Race/Ethnicity:</b> All,</li> <li>• <b>Language:</b> All,</li> <li>• <b>Additional Target Population Status:</b> Not Specified</li> </ul>

**Partners:**

<b>Partner Name and Description</b>	<b>Partner Website</b>
Not Specified	Not Specified

**Plymouth County Outreach (PCO) Program**

<b>Program Type</b>	Community-Clinical Linkages
<b>Program is part of a grant or funding provided to an outside organization</b>	No
<b>Program Description</b>	Morton Hospital supports the Plymouth County Outreach (PCO) Program in implementing its opiate outreach program by extending and referring the PCO's services to patients and families presenting to the hospital for substance use disorder-related reasons, who could benefit from additional support and intervention.
<b>Program Hashtags</b>	Community Education, Health Screening, Prevention,
<b>Program Contact Information</b>	Patrick Lofgren, 508-828-7108, Morton Hospital, 88 Washington Street, Taunton

**Program Goals:**

<b>Goal Description</b>	<b>Goal Status</b>	<b>Goal Type</b>	<b>Time Frame</b>
Via referral, connect substance use disorder patients and families with additional resources following discharge from the hospital.	Ongoing	Process Goal	Year 3 of 3

<b>EOHHS Focus Issues</b>	Substance Use Disorders,
<b>DoN Health Priorities</b>	Not Specified
<b>Health Issues</b>	Substance Addiction-Alcohol Use, Substance Addiction-Opioid Use, Substance Addiction-Substance Use,
<b>Target Populations</b>	<ul style="list-style-type: none"> <li>• <b>Regions Served:</b> Not Specified</li> <li>• <b>Environments Served:</b> All,</li> <li>• <b>Gender:</b> All,</li> <li>• <b>Age Group:</b> Adults, Teenagers,</li> <li>• <b>Race/Ethnicity:</b> All,</li> <li>• <b>Language:</b> All,</li> <li>• <b>Additional Target Population Status:</b> Not Specified</li> </ul>

**Partners:**

<b>Partner Name and Description</b>	<b>Partner Website</b>
Plymouth County Outreach	<a href="http://www.plymouthcountyoutreach.org">www.plymouthcountyoutreach.org</a>

**Expenditures**

<b>Total CB Program Expenditure</b>	<b>\$2,771,788.00</b>
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<b>CB Expenditures by Program Type</b>	<b>Total Amount</b>	<b>Subtotal Provided to Outside Organizations (Grant/Other Funding)</b>
Direct Clinical Services	\$2,486,947.00	Not Specified
Community-Clinical Linkages	\$1,543.00	Not Specified
Total Population or Community-Wide Interventions	\$90,355.00	Not Specified
Access/Coverage Supports	\$145,496.00	Not Specified
Infrastructure to Support CB Collaborations Across Institutions	\$47,447.00	Not Specified
<b>CB Expenditures by Health Need</b>	<b>Total Amount</b>	
Chronic Disease with a Focus on Cancer, Heart Disease, and Diabetes	\$81,459.00	
Mental Health/Mental Illness	\$2,244,115.00	
Housing/Homelessness	\$4,500.00	
Substance Use	\$164,255.00	
Additional Health Needs Identified by the Community	\$277,459.00	
Other Leveraged Resources	Not Specified	

<b>Net Charity Care Expenditures</b>	<b>Total Amount</b>
HSN Assessment	\$265,904.00
HSN Denied Claims	\$417,952.00
Free/Discount Care	\$876,445.00
<b>Total Net Charity Care</b>	<b>\$1,560,301.00</b>

**Total CB Expenditures:** \$4,332,089.00

<b>Additional Information</b>	<b>Total Amount</b>
<b>Net Patient Service Revenue:</b>	\$139,056,737.00
<b>CB Expenditure as Percentage of Net Patient Services Revenue:</b>	3.12%
<b>Approved CB Program Budget for FY2022:</b> (*Excluding expenditures that cannot be projected at the time of the report.)	Not Specified
<b>Comments (Optional):</b>	In 2021, Morton Hospital also had \$19,773,964 in unreimbursed Medicare Services and \$7,063,657 in unreimbursed Medicaid Services.

### **Optional Information**

**Hospital Publication Describing CB Initiatives:** Not Specified



**Bad Debt:** Not Specified

**Bad Debt Certification:** Not Certified

**Optional Supplement:** Not Specified