VISITOR INFORMATION
Glenwood Regional Medical Center welcomes families and friends to visit with patients at the hospital. We understand that having loved ones nearby can improve healing and help facilitate better care.

Daily visiting hours are:
8:00am-Noon
2:00pm-6:00pm
8:00pm-Midnight

- No cell phones or photography allowed in the ICU.
- Only 2 visitors at a time are allowed in each patient room.
- Immediate family, significant others, and clergy are allowed to visit.
- Visits are limited to 15-20 minute increments.
- Children under 12 years of age are not allowed to visit due to high risk of infection.
- Visitors are required to observe all isolation procedures.
- Visitors may be asked to leave for periods of time due to complex patient care, procedures or emergencies.
- Patient has the right to refuse visitors.
• When receiving a new patient, visitation may be delayed.

• No outside food or beverages are allowed in the ICU.

• No flowers or live plants are allowed due to infection control.

• Please do not visit if you are coughing, running fever or have signs of illness.

• Visitation exceptions may be made for special situations such as: hearing & visual impairment, withdrawal of life support, mental impairment and more.

• Glenwood Regional Medical Center is not responsible for items left in patient’s room or waiting room.

**PRIVACY IS A MUST!**
We will respect the right of privacy and confidentiality in accordance with all privacy laws (HIPPA). All efforts to protect our patient’s privacy will be strictly enforced. Please visit inside the patient’s room or waiting room and do not visit within the ICU hallway or nurses’ station.

**Phone Updates** - In order for Glenwood to identify you as a family member and ensure patient privacy, a HIPPA code is provided below for phone updates. The staff at Glenwood is not allowed to give phone updates without this HIPPA code. To limit the number of calls we ask that you share information with your family so that our nurses can continue to provide exceptional care for your loved one.

**HIPPA code:** __________________

Please call 318-329-4200 for phone updates.